



## **Mission Statement & Operational Philosophy**

### **Mission Statement**

The mission statement of the Christiansburg Police Department is threefold and is directly in line with its purpose. The Department is dedicated to protecting the life, individual liberty and property of all people within the Town of Christiansburg. The Department also affirmatively ensures that citizens are content as residents by providing a feeling of safety and security. Finally, the Department promotes a positive and productive work environment for all employees. By continuously developing and pursuing these goals, the Christiansburg Police Department strives to enhance police service to our community.

### **Operational Philosophy**

The employees of the Christiansburg Police Department are committed to accomplishing this mission through the attainment of goals listed below:

To provide police protection and service by:

- Preservation of individual rights as guaranteed by the Constitutions of the United States of America and the Commonwealth of Virginia.
- Vigorous and effective enforcement of laws of the Commonwealth of Virginia and ordinances of the Town of Christiansburg.
- Aggressive investigation of criminal offenses.
- Timely apprehension of persons who are accused of committing criminal acts based upon warrant or with probable cause.
- Application of modern principles and technologies of law enforcement and public service.
- Facilitating the movement of persons and vehicles.
- Skillful investigation of motor vehicle crashes and pedestrian traffic.
- Cooperation with local, state and federal law enforcement agencies.
- Support of the healthy development of youth through implementation and maintenance of informative programs (i.e. D.A.R.E., School Resource Officer, College Internship Program).
- Development and perpetual evaluation of the programs and procedures designed to prevent and control juvenile delinquency, substance abuse, and illegal distribution of drugs, as well as the suppression of organized crime and vice.
- Efficient management of departmental resources for optimal service delivery to all citizens.
- Provide impartial, competent and courteous service to the public, without regard to race, creed or gender.

To positively interact with the community by:

- Being responsive to citizens and providing feedback regarding efforts to resolve problems and/or concerns.
- Projecting a professional image with regard to all contacts with members of the community.
- Asking citizens to provide input for the development of police programs that impact the neighborhood and affect quality of life.
- Participating in programs that share responsibility with the community in the delivery of police services.
- Encouraging citizen cooperation with all criminal justice agencies through various community and school programs.
- Maintaining an open and honest relationship with the community and media by being responsive and providing accurate information concerning matters of public record, while maintaining individuals' right to privacy.

To work together, as employees of the Christiansburg Police Department by:

- Providing for effective and safe performance of employee duties through consistent training and optimum equipment.
  - Promoting active participation of employees in the development and implementation of policies.
  - Encouraging employees to pursue higher education for professional growth and development.
  - Recognizing personnel for outstanding service and contributions to the community and the Department.
  - Encouraging employees to maintain a high level of physical fitness and a neat, professional appearance.
  - Developing effective employee-employer relations through emphasis on communication, rapport, and trust throughout the Department.
  - Supporting employees in their professional and personal lives by providing a harmonious and professional work environment.
  - Cooperating fully with other segments of town government toward meeting challenges in the community.
  - Manifesting the belief that the dedication, integrity, and professionalism of its employees are the foundation of trust in the community.
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