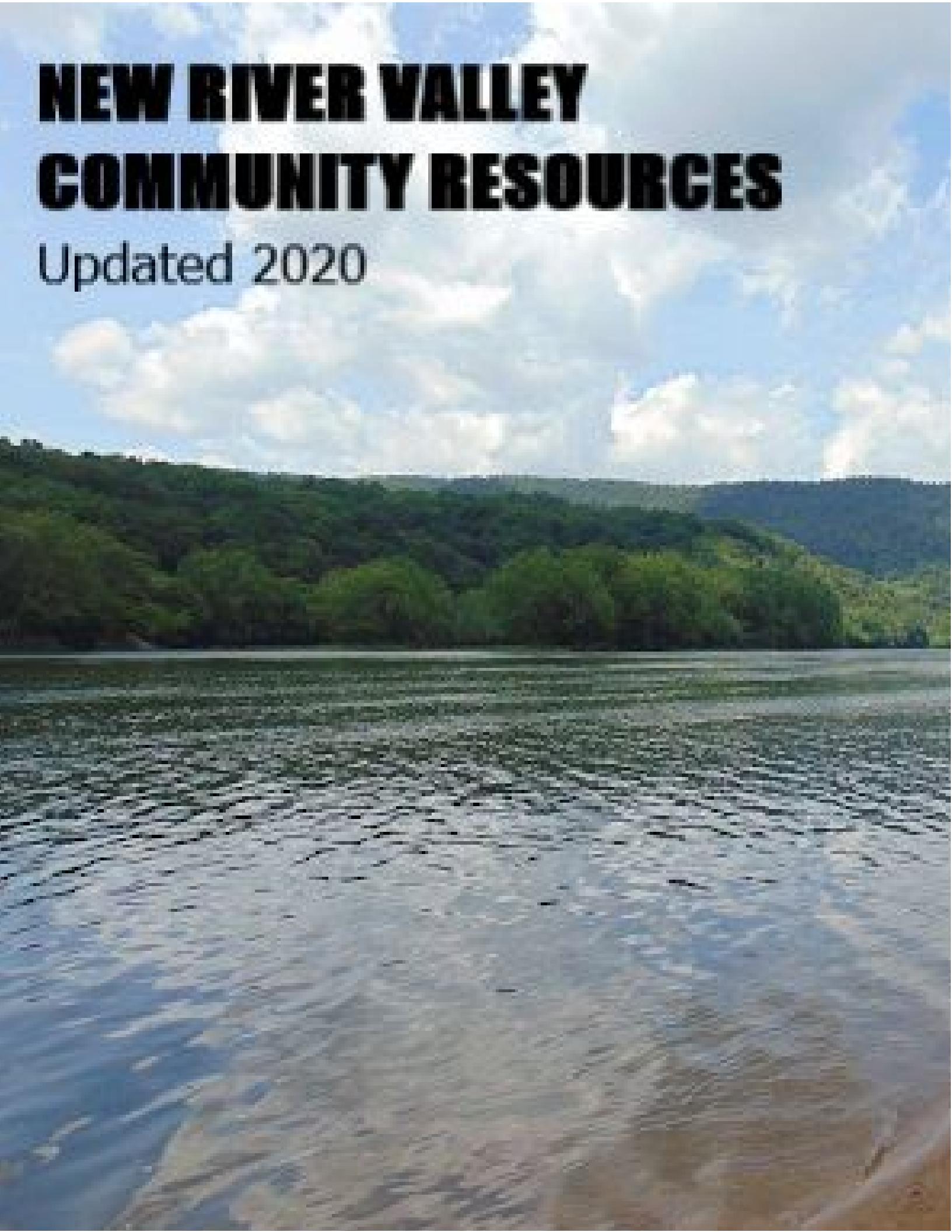


# **NEW RIVER VALLEY COMMUNITY RESOURCES**

**Updated 2020**



# **New River Valley Community Resources Updated 2020**

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# **New River Valley Community Resources Updated 2020**

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# **New River Valley Community Resources Updated 2020**

## **CAR ASSISTANCE & REPAIRS**

### **Free Government Car Program**

[https://www.needhelppayingbills.com/html/government\\_free\\_car\\_programs.html](https://www.needhelppayingbills.com/html/government_free_car_programs.html)

Federal and state governments provide free cars to a small number of applicants. The programs are for low income families who need it for work, the disabled, senior citizens, and a few other groups of individuals.

#### **The Car Doctors**

927 W Main St., Radford, VA 24141

(540) 731-0301

Monday-Friday 8am-5:30pm

Saturday & Sunday Closed

#### **Pride and Joy Auto Repair**

6110 McCoy Rd., Blacksburg, VA 24060

(540) 633-0202

Monday-Friday 8am-5pm

Saturday & Sunday Closed

#### **Radford Universal Car Care**

505 E Main St., Radford, VA 24141

(540) 731-8303

Monday-Friday 8am-5pm

Saturday & Sunday Closed

#### **Modern Automotive**

406 Cambria St. NW, Christiansburg, VA

24073

(540) 382-8808

Monday-Friday 8am-5:30pm

Saturday 8am-12pm & Sunday Closed

#### **McCoy's Auto Repair**

7542 Peppers Ferry Blvd., Radford, VA

24141

(540) 639-2933

Monday-Friday 8am-6pm

Saturday & Sunday Closed

#### **M&M Tire & Auto Service**

3966 Prices Fork Rd., Blacksburg, VA

24060

(540) 552-5727

Monday-Friday 8am-5pm

Saturday & Sunday Closed

# New River Valley Community Resources Updated 2020

## CELL PHONES

### Assurance Wireless

#### Federal Lifeline Assistance:

Assurance Wireless is a federal Lifeline Assistance program brought to you by Virgin Mobile.

Lifeline is a government benefit program supported by the federal Universal Service Fund.

#### Qualifications:

Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income.

Apply online at <https://www.assurancewireless.com/>

### Safelink

SAFELINK WIRELESS® is a program provided by TracFone Wireless, Inc. serving eligible households. To participate in the SAFELINK WIRELESS® service, certain eligibility requirements must be met, which are set by each State where the service is provided. These requirements are based on a person's participation in state, Federal support programs, or by meeting the Income Poverty Guidelines as defined by the U.S. Government. SAFELINK WIRELESS® service is limited to one person per household.

#### Apply online at

<https://www.safelinkwireless.com/Enrollment/Safelink/en/Web/www/default/index.html#!/newHome>

### Q-Link

Q Link Wireless is a leading provider of Lifeline, a free government benefit program that offers Free phone service to eligible Americans. Q Link gives qualifying customers FREE monthly data, minutes, and unlimited texting. Qualify through programs like SNAP and Medicaid, or based on your household income. Apply online at <https://qlinkwireless.com/signup/d-6-717/>

# New River Valley Community Resources Updated 2020

## CHILDCARE

### **Head Starts in Floyd, Radford, Pulaski, Giles, Christiansburg, Blacksburg**

Head Start is a federally-funded preschool program which offers comprehensive developmental services to children 3-5 years of age. Children with special needs comprise at least ten percent of the enrollment. The primary components of Head Start are education, social services, preventative health and nutrition. The program focuses on the entire family, and includes parent involvement as a fundamental part of Head Start. <https://newrivercommunityaction.org/head-start-2/> Please apply through our website or your local Head Start center.

**Radford-Rock Club** 540- 267-3000

Little Saints 540- 731-2131

Central United Methodist 540- 639-3529

Early Learning Center 540- 838-2408

Head Start 540- 731-4107

Adventure Club 540- 831-7222

List of Radford Daycares can be found here:

[https://childcarecenter.us/county/radford\\_va](https://childcarecenter.us/county/radford_va)

**Floyd- Head Start** 120 Epperly Mill Rd SW, Floyd, VA 24091 (540) 745-2120

**Milestones** 430 S Locust St, Floyd, VA 24091 (540) 745-2445

### **Copperhill Daycare**

9907 Floyd Hwy N, Copper Hill, VA 24079  
(540) 929-4955

### **Blacksburg- Head Start**

701 Church St.,  
Blacksburg 24060  
Office phone: 540-552-0490  
Other daycares in Blacksburg can be found here:  
[https://childcarecenter.us/virginia/blacksburg\\_va\\_childcare](https://childcarecenter.us/virginia/blacksburg_va_childcare)

### **Giles- Head Start**

1105 Henson Ave.,  
Pearisburg 24134  
Phone: 540-921-2355  
Other daycares in Giles can be found here:  
[https://childcarecenter.us/county/giles\\_va](https://childcarecenter.us/county/giles_va)

### **Christiansburg- Head Start**

135 Church Street,  
Christiansburg, 24073  
Office Phone: 540-381-7559  
Other daycares in Christiansburg can be found here:  
[https://childcarecenter.us/virginia/christiansburg\\_va\\_childcare](https://childcarecenter.us/virginia/christiansburg_va_childcare)

# **New River Valley Community Resources Updated 2020**

## **CLOTHING IN THE NEW RIVER VALLEY**

### **Angels in the Attic**

210 S Locust St., Floyd, VA 24091  
(540) 745-4500  
Tuesday 9-4 Saturday 9-2

### **Radford Clothing Bank**

2000 West St., Radford, VA 24141  
(540) 633-5050  
Thursday 10-12 4-6 Friday 10-12 Saturday 10-12

### **MCEAP Clothing Bank**

308 West Main St., Christiansburg VA 24073 (540) 260-3173

Store hours Monday, Wednesday, Friday, Saturday 9-2

The store is open to the public, but those who qualify for emergency help by application at the MCEAP Administrative office (110 Roanoke St Christiansburg (540) 381-1561) can get free basic clothing and housewares upon presentation of the voucher they are given. Vouchers have a two month expiration date.

### **Dress for Success**

Dress for Success promotes the economic independence of disadvantaged women by providing professional attire, a network of support and career development tools to help them thrive in work and in life. For more information, visit [www.facebook.com/DressforSuccessNewRiverValley/](http://www.facebook.com/DressforSuccessNewRiverValley/) or call (540) 641-0973.

### **Giles County Christian Service Mission**

The Giles County Christian Service Mission is a non-profit, inter-denominational outreach ministry that has been serving Giles County for decades. The goal of the Mission is to assist families who have chronic needs due to low or fixed incomes and offer emergency assistance for families who have experienced the sudden loss of employment or other crisis. The Mission gives away clothing as part of its work. Visit the Mission at 516 Wenonah Avenue in Pearisburg or call (540) 921-3006. For more information, visit [www.facebook.com/gilesmission/](http://www.facebook.com/gilesmission/).

### **It's All About Jesus**

616 W Main St., Radford, VA 24141 (540) 633-3992  
Open Tuesdays and Thursdays 10-12 Saturdays 9:30-11:00

It's a local non-profit Christian ministry that is staffed by non-paid volunteers from various area churches. It is open to those who are having financial difficulty and offers free non-perishable food items and clothing, counseling, and when available financial assistance with bills. Staff are there to pray and minister to your spiritual needs as well.

# New River Valley Community Resources Updated 2020

## Caleb's Closet

2100 North Main Street, Blacksburg, VA 24060

It is open the first Saturday of each month from 10am-Noon. Photo ID Required. Limit 10 items/person. Caleb's Closet is a clothing bank at Tried Stone Christian Center open to Blacksburg and the NRV. If you or someone you know has a need for clothing, we are open the 1st Saturday of each month from 10am-1pm. Gently used clothing will be available for men, women and children (no vouchers necessary). Photo ID is required and the limit is 7 items/person present.

## Blacksburg Clothing Shop

141 Jackson St NE

Blacksburg, Virginia

Call (540) 381-1561

Located in the rear of the Old Town Hall

Prices: 1 dollar per item or \$3 whatever you can fit in a grocery bag

\$5 whatever you can fit in a large paper bag

Open thursday 8am -12:30 pm

## The Salvation Army Family Store

7389 Pepper Ferry Blvd

open Tuesday-Saturday 10:00am to 6:00pm

Phone 540-382-1023

## Goodwill

Shop at Goodwill retail stores for fabulous fashions and home furnishings at bargain prices. You'll find a wide selection of clothing and accessories, furniture, kitchenware, art, music, toys, books, electronics, collectibles, and much more. We offer thousands of new and used name brand items at a price you can afford.

### Christiansburg Goodwill

255 Peppers Ferry Rd NE,  
Christiansburg, VA 24073

Monday-Saturday 8  
AM-8PM Sunday 12-8 PM

### Blacksburg Goodwill

1411 N Main St,  
Blacksburg, VA 24060  
Monday-Saturday 8-8PM  
Sunday 12-6pm

### Radford Goodwill

7335 Lee Hwy Radford  
VA 24141  
Monday-Saturday 8-8pm  
Sunday 12-6 pm

**NRV Project Linus** provides weighted blankets and blankets to children with special needs. Contact Penny Sweet at [phs1010@aol.com](mailto:phs1010@aol.com). If requesting a weighted blanket for a child, be able to provide age, weight, and the child's favorite color(s).

# New River Valley Community Resources Updated 2020

## COMMUNITY OUTPATIENT BY ISSUE/CONCERN

### Abuse

Lynn Reece, LCSW  
Christiansburg - (540) 381-3101  
(Sexual Abuse, Children, Predator/Victim)

Women's Resource Center- 540-639-9592  
Adults & Children who have experienced or  
witnessed sexual or domestic violence. All  
counseling services through the Women's  
Resource Center are confidential and  
provided at no cost.

### Addiction

Anne Giles, LPC  
Blacksburg – (540) 750-4811

Andrew Burns, LPC  
Christiansburg – (540) 381-6215 Ext. 310

Liz Kates, LPC  
Christiansburg – (540) 208-5955

Annie Chalmers Williams, LCSW, CAADC  
Christiansburg – (540) 266-3389

Khaliah Cousar, LPC  
Christiansburg - (540) 416-0413

Season Childress, LPC  
Christiansburg – (540) 328-9526 Ext. 313

Thriveworks  
Blacksburg – (540) 307-2693

Trent Davis, PhD, LPC, CSAC  
Blacksburg – (540) 427-7942

Amber Eversole, LPC  
Blacksburg – (980) 222-0104

Jane C. Hundley, MSSW, LCSW –  
Christiansburg – (540) 300-4632

Life In Balance  
Christiansburg – (540) 381-6215

Rosa Jones, LPC  
Christiansburg - (540) 328-9363

Erin Sullivan, LCSW  
Christiansburg – (540) 779-1643

Connie Fisher Hopkins, LCSW –  
Christiansburg – (540) 307-2972

Sarah Trenis, LPC Intern  
Christiansburg – (540) 253-1296

### Adolescents

Alexa Casey  
(540) 381-3101

Peter Golladay  
Blacksburg – (540) 239-9231

Liz Kates, LPC  
Christiansburg – (540) 208-5955

Christine Cooper Duma, PhD  
Christiansburg – (540) 772-5140

Amanda Hardwick, LCSW, RPT,  
CACYFSW  
Christiansburg – (540) 469-5147

Annie Chalmers Williams, LCSW, CAADC  
Christiansburg – (540) 266-3389

# **New River Valley Community Resources Updated 2020**

Khaliah Cousar, LPC  
Christiansburg - (540) 416-0413

Rosa Jones, LPC  
Christiansburg - (540) 328-9363

Connie Fisher Hopkins, LCSW  
Christiansburg – (540) 307-2972

Sarah Trenis, LPC Intern  
Christiansburg – (540) 253-1296

Season Childress, LPC  
Christiansburg – (540) 328-9526 Ext. 313

Stephanie Whited, LCSW  
Christiansburg – (540) 712-2133

Thriveworks  
Blacksburg – (540) 307-2693

Trent Davis, PhD, LPC, CSAC  
Blacksburg – (540) 427-7942

Rhoda Hurst, LCSW, PhD  
Floyd – (540) 822-0914

Elizabeth Goode, LCSW  
Blacksburg – (540) 822-0914

Michele Leigh Gunter, LCSW  
Roanoke – (540) 216-0951

Amy Thompson, LCSW  
Roanoke – (540) 361-6606

**Anger**  
Keith Fender, PhD  
Radford – (540) 639-9040

Rosa Jones, LPC  
Christiansburg - (540) 328-9363

Liz Kates, LPC  
Christiansburg – (540) 208-5955

Khaliah Cousar, LPC  
Christiansburg - (540) 416-0413

Lisa Pugh, LPC  
Christiansburg – (540) 712-2177

Connie Fisher Hopkins, LCSW  
Christiansburg – (540) 307-2972

Christine Cooper Duma, PhD  
Christiansburg – (540) 772-5140

Thriveworks  
Blacksburg – (540) 307-2693

Stephanie Whited, LCSW  
Christiansburg – (540) 712-2133

Cindy Blevins, LPC  
Christiansburg – (540) 238-9618

Trent Davis, PhD, LPC, CSAC  
Blacksburg – (540) 427-7942

Roxana Navab-Boushehri, LPC  
Salem – (540) 375-2755

Amber Eversole, LPC  
Blacksburg – (980) 222-0104

Betty Powell, LCSW, DMin  
Blacksburg – (540) 657-3354

Rhoda Hurst, LCSW, PhD  
Floyd – (540) 822-0914

# New River Valley Community Resources Updated 2020

## Attachment

Scarlett Williams  
Blacksburg – (540) 818-2838

Life In Balance (Cindy Blevins, Season Childress)  
Christiansburg – (540) 381-6215

## Autism

Anderson Music Therapy Services  
Roanoke – (540) 358-8698

Liz Kates, LPC  
Christiansburg – (540) 208-5955

Thriveworks  
Blacksburg (540) 466-1512

Sarah Trenis, LPC Intern  
Christiansburg – (540) 253-1296

Michele Leigh Gunter, LCSW  
Roanoke – (540) 216-0951

Amy Thompson, LCSW  
Roanoke – (540) 361-6606

Allan Willard, PhD  
Blacksburg – (540) 361-6887

Family Insight  
Roanoke – (540) 266-7550  
(Serves the NRV)  
ABA Number – (540) 283-0013

ABC's of ABA  
Salem – (540) 588-9582

Children  
Valley Counseling Associates  
Radford – (540) 731-0838

Scarlett Williams, LPC  
Blacksburg – (540) 818-2838

Samantha Wilhelmi, LCSW  
Blacksburg – (540) 951-4800

Jennifer Price, LCSW  
Blacksburg – (540) 951-4800

Rebecca Hope, LCSW  
Blacksburg – (540) 951-4800

Elizabeth Goode, LCSW  
Blacksburg – (540) 695-0250

Marcia Jaudon, LCSW  
Blacksburg – (540) 772-8043

Robin Naff, LCSW  
Christiansburg – (540) 260-3445

Amanda Hardwick, LCSW, RPT,  
CACYFSW  
Christiansburg – (540) 469-5147

Michele Leigh Gunter, LCSW  
Roanoke – (540) 216-0951

Amy Thompson, LCSW  
Roanoke – (540) 361-6606

Eating Disorders  
Sarah Kate Valatka, LPC  
Blacksburg – (864) 339-9692

Jeannie Berger, PhD  
Roanoke – (540) 302-2682

# New River Valley Community Resources Updated 2020

Thriveworks

Blacksburg – (540) 307-2693

Liz Kates, LPC

Christiansburg – (540) 208-5955

Roxana Navab-Boushehri, LPC

Salem – (540) 375-2755

Elizabeth Goode, LCSW

Blacksburg – (540) 822-0914

Trent Davis, PhD, LPC, CSAC

Blacksburg – (540) 427-7942

Rhoda Hurst, LCSW, PhD

Floyd – (540) 822-0914

Life In Balance

Christiansburg – (540) 381-6215

Rosa Jones, LPC

Christiansburg - (540) 328-9363

Jane C. Hundley, MSSW, LCSW

Christiansburg – (540) 300-4632

Khaliah Cousar, LPC

Christiansburg - (540) 416-0413

Connie Fisher Hopkins, LCSW

Christiansburg – (540) 307-2972

Annie Chalmers Williams, LCSW, CAADC

Christiansburg – (540) 266-3389

## Equine Therapy

Advantage Ranch and Retreat Center

4190 Dori Del Hills

Blacksburg, VA 24060

(540) 230-5698

Farmingdale Equestrian Center

301 Farmingdale Lane

Blacksburg, VA 24060

(540) 552-6818

Monday-Friday 7am-10pm

Saturday & Sunday 8am-10pm

## Grief/Loss/Bereavement

Liz Kates, LPC

Christiansburg – (540) 208-5955

Jane C. Hundley, MSSW, LCSW

Christiansburg – (540) 300-4632

Khaliah Cousar, LPC

Christiansburg - (540) 416-0413

Life In Balance

Christiansburg – (540) 381-6215

Annie Chalmers Williams, LCSW, CAADC

Christiansburg – (540) 266-3389

Erin Sullivan, LCSW

Christiansburg – (540) 779-1643

Christine Cooper Duma, PhD

Christiansburg – (540) 772-5140

Connie Fisher Hopkins, LCSW

Christiansburg – (540) 307-2972

Amanda Hardwick, LCSW, RPT,

CACYFSW

Christiansburg – (540) 469-5147

Cindy Blevins, LPC

Blacksburg – (540) 283-9618

# New River Valley Community Resources Updated 2020

Stephanie Whited, LCSW

Christiansburg – (540) 712-2133

Thriveworks

Blacksburg – (540) 307-2693

Roxana Navab-Boushehri, LPC

Salem – (540) 375-2755

## **Infertility**

Roxana Navab-Boushehri, LPC

Salem – (540) 375-2755

Life In Balance

Christiansburg – (540) 381-6215

Tammy Showell, LICSW

Lewisburg, WV – (304) 745-2049

Nikki Stup, LPC

Roanoke – (540) 779-8411

Encouraging Words Counseling Center

Lewisburg, WV – (304) 645-5355

Linda Franke, LPC

Salem – (540) 317-3352

Andrea Miller, PhD, LCP

(540) 689-0229

Christina Schultz, LPC Resident

Roanoke – (571) 882-2925

Angela Mitchell, LCSW

Roanoke – (540) 657-3153

## **LGBTQ**

Liz Kates, LPC

Christiansburg – (540) 208-5955

Erin Sullivan, LCSW

Christiansburg – (540) 779-1643

Life in Balance

Christiansburg – (540) 381-6215

Annie Chalmers Williams, LCSW, CAADC

Christiansburg – (540) 266-3389

Sarah Trenis, LPC Intern

Christiansburg – (540) 253-1296

Cindy Blevins, LPC

Christiansburg – (540) 238-9618

Season Childress, LPC

Christiansburg – (540) 328-9526 Ext. 313

Thriveworks, Blacksburg

Blacksburg – (540) 466-1512

Roxana Navab-Boushehri, LPC

Salem – (540) 375-2755

Trent Davis, PhD, LPC, CSAC

Blacksburg – (540) 427-7942

Season Childress, LPC

Christiansburg – (540) 328-9526 Ext. 313

Amber Eversole, LPC

Blacksburg – (980) 222-0104

Khaliah Cousar, LPC

Christiansburg - (540) 416-0413

Rosa Jones, LPC

Christiansburg - (540) 328-9363

Jane C. Hundley, MSSW, LCSW

Christiansburg – (540) 300-4632

# New River Valley Community Resources Updated 2020

Andy Matxnr, LCSW  
Roanoke – (540) 324-2758  
(Does gender evaluations as well)

## Marriage/Family

Nicholas Lee, PhD  
Radford – (540) 613-8900

Roxana Navab-Boushehri, LPC  
Salem – (540) 375-2755

Stephanie Whited, LCSW  
Christiansburg – (540) 712-2133

Liz Kates, LPC  
Christiansburg – (540) 208-5955

Trent Davis, PhD, LPC, CSAC  
Blacksburg – (540) 427-7942

Thriveworks  
Blacksburg – (540) 466-1512

Erin Sullivan, LCSW  
Christiansburg – (540) 779-1643

Khaliah Cousar, LPC  
Christiansburg - (540) 416-0413

Amber Eversole, LPC  
Blacksburg – (980) 222-0104

Elizabeth Goode, LCSW  
Blacksburg – (540) 822-0914

Sarah Trenis, LPC Intern  
Christiansburg – (540) 253-1296

Rhoda Hurst, LCSW, PhD  
Floyd – (540) 822-0914

## Online Counseling

Thriveworks  
(800) 309-1159  
<https://thriveworks.com/online-counseling/>  
Accepts Most Insurances

TalkSpace  
Plans range from \$65 to \$100 per week  
[Talkspace.com](https://Talkspace.com)

BetterHelp  
Ranges from \$40 to \$70 per week (billed monthly).  
[Betterhelp.com](https://Betterhelp.com)

## Testing

Nicole Hoffman-Miller, PsyD  
Roanoke – (540) 772-5140

Todd Vance, PhD  
Roanoke – (540) 750-4986

Anthony Wells, PhD, LCP  
Roanoke – (540) 737-8802

Bruce Sellars, PsyD  
Roanoke – (540) 908-3814

Psychological Health Roanoke  
Roanoke – (540) 772-5140

Chad Wills, LPC  
Roanoke – (540) 251-0675 Ext. 114

Center for Assessment and Psychological Services (CAPS)  
Radford University – (540) 831-5364

Counseling & Psychological Services of the Cooper House

# New River Valley Community Resources Updated 2020

Blacksburg – (540) 552-3046

Counseling Associates of SWVA, Inc.

Blacksburg – (540) 552-1402

Psychological Services Center – Virginia

Tech

Blacksburg – (540) 231-6941

The Cascade Group

Blacksburg – (540) 951-4800

Developmental Assessment Center

Roanoke – (540) 989-6360

Radford University Autism Clinic

(540) 831-7635

Virginia Tech Autism Clinic

(540) 231-2053

Radford Counseling Group

Radford (540) 731-9040

Roanoke (540) 343-5909

## By Specialization (Therapy Type)

*Note: Counselors listed are not part of New River Valley Community Services, nor is a specific provider recommended, this is simply a resource list.*

### Acceptance and Commitment Therapy (ACT)

Annie Chalmers Williams, LCSW, CAADC  
Christiansburg - (540) 266-3389

Roxana Navab-Boushehri, LPC  
Salem – (540) 375-2755

Trent Davis, PhD, LPC, CSAC  
Blacksburg – (540) 427-7942

Cindy Blevins, LPC  
Blacksburg – (540) 283-9618

Season Childress, LPC  
Christiansburg – (540) 328-9526 Ext. 313

Laura Ely, PhD, LCP  
Roanoke – (540) 684-1345

Carol Stockton, LPC, LMFT  
Roanoke – (540) 707-0731

Michele Leigh Gunter, LCSW  
Roanoke – (540) 216-0951

Andrea Miller, PhD, LCP  
Roanoke – (540) 689-0229

Todd Vance, PhD  
Roanoke – (540) 750-4986

Christine Cooper Duma, PhD  
Christiansburg – (540) 772-5140

Life In Balance  
Christiansburg – (540) 381-6215

Nicholas Lee, PhD  
Radford – (540) 613-8900

# New River Valley Community Resources Updated 2020

Stephanie Whited, LCSW

Christiansburg – (540) 712-2133

Liz Kates, LPC

Christiansburg – (540) 208-5955

## Applied Behavior Analysis (ABA)

Thriveworks Blacksburg

Blacksburg – (540) 307-2693

Sarah Trenis, LPC Intern

Christiansburg – (540) 253-1296

Michele Leigh Gunter, LCSW

Roanoke – (540) 216-0951

Family Insight

Roanoke – (540) 266-7550

Serves the NRV

ABA Number – (540) 283-0013

ABC's of ABA

Salem – (540) 588-9582

Centra Autism Services 540.342.4048

Spectrum Therapeutic Services 540.641.3040

Ferrell & Wertz Consulting 540.605.7066

Therapeutic Alliance 540.266.7903

## Art Therapy

Annie Chalmers Williams, LCSW, CAADC

Christiansburg – (540) 266-3389

Liz Kates, LPC

Christiansburg – (540) 208-5955

Khaliah Cousar, LPC

(540) 416-0413

Elizabeth Goode, LCSW

Blacksburg – (540) 822-0914

Sarah Trenis, LPC Intern

Christiansburg – (540) 253-1296

Amanda Hardwick, LCSW, RPT,

CACYFSW

Christiansburg – (540) 469-5147

## Attachment Based Therapy

Nicholas Lee, PhD

Radford – (540) 613-8900

Stephanie Whited, LCSW

Christiansburg – (540) 712-2133

Roxana Navab-Boushehri, LPC

Salem – (540) 375-2755

Elizabeth Goode, LCSW

Blacksburg – (540) 822-0914

Trent Davis, PhD, LPC, CSAC

Blacksburg – (540) 427-7942

Season Childress, LPC

Christiansburg – (540) 328-9526 Ext. 313

Amanda Hardwick, LCSW, RPT,

CACYFSW

Christiansburg – (540) 469-5147

## Biofeedback/Neurofeedback

Season Childress, LPC

Christiansburg – (540) 328-9526 Ext. 313

# New River Valley Community Resources Updated 2020

## Christian Counseling

Stephanie Whited, LCSW  
Christiansburg – (540) 712-2133

Annie Chalmers Williams, LCSW, CAADC  
Christiansburg – (540) 266-3389

Khaliah Cousar, LPC  
Christiansburg - (540) 416-0413

Rosa Jones, LPC  
Christiansburg - (540) 328-9363

Thriveworks Blacksburg  
Blacksburg – (540) 307-2693

Lisa Pugh, LPC  
Christiansburg – (540) 712-2177

## Cognitive Behavioral Therapy (CBT)

Connie Fisher Hopkins, LCSW  
Christiansburg – (540) 307-2972

Annie Chalmers Williams, LCSW, CAADC  
Christiansburg – (540) 266-3389

Liz Kates, LPC  
Christiansburg – (540) 208-5955

Erin Sullivan, LCSW  
Christiansburg – (540) 779-1643

Christine Cooper Duma, PhD  
Christiansburg – (540) 772-5140

Jane C. Hundley, MSSW, LCSW  
Christiansburg – (540) 300-4632

## Life In Balance

Christiansburg – (540) 381-6215

Stephanie Whited, LCSW  
Christiansburg – (540) 712-2133

Andrew Burns, LPC  
Christiansburg – (540) 381-6215 Ext. 310  
Lisa Pugh, LPC  
Christiansburg – (540) 712-2177

Cindy Blevins, LPC  
Christiansburg – (540) 238-9618

Khaliah Cousar, LPC  
Christiansburg - (540) 416-0413

Rosa Jones, LPC  
Christiansburg - (540) 328-9363

Season Childress, LPC  
Christiansburg – (540) 328-9526 Ext. 313

Rhoda Hurst, LCSW, PhD  
Floyd – (540) 822-0914

## Dialectical Behavior Therapy (DBT)

Annie Chalmers Williams, LCSW, CAADC  
Christiansburg – (540) 266-3389

Liz Kates, LPC  
Christiansburg – (540) 208-5955

Christine Cooper Duma, PhD  
Christiansburg – (540) 772-5140

Stephanie Whited, LCSW  
Christiansburg – (540) 712-2133

# **New River Valley Community Resources Updated 2020**

Cindy Blevins, LPC

Christiansburg – (540) 238-9618

Trent Davis, PhD, LPC, CSAC

Blacksburg – (540) 427-7942

Season Childress, LPC

Christiansburg – (540) 328-9526 Ext. 313

Thriveworks, Blacksburg

Blacksburg – (540) 466-1512

Elizabeth Goode, LCSW

Blacksburg – (540) 822-0914

Anne Giles, LPC

Blacksburg – (540) 750-4811

Connie Fisher Hopkins, LCSW

Christiansburg – (540) 307-2972

Erin Sullivan, LCSW

Christiansburg – (540) 779-1643

Jane C. Hundley, MSSW, LCSW

Christiansburg – (540) 300-4632

Life In Balance

Christiansburg – (540) 381-6215

## **EMDR**

Erin Sullivan, LCSW

Christiansburg – (540) 779-1643

Life in Balance

Christiansburg – (540) 381-6215

Andrew Burns, LPC

Christiansburg – (540) 381-6215 Ext. 310

Trent Davis, PhD, LPC, CSAC

Blacksburg – (540) 427-7942

Thriveworks

Blacksburg – (540) 466-1512

Elizabeth Goode, LCSW

Blacksburg – (540) 822-0914

Rhoda Hurst, LCSW, PhD

Floyd – (540) 822-0914

Scarlett Williams LPC

Blacksburg- (540) 818-2838

## **Family/Marital Therapy**

Nicholas Lee, PhD

Radford – (540) 613-8900

Roxana Navab-Boushehri, LPC

Salem – (540) 375-2755

Stephanie Whited, LCSW

Christiansburg – (540) 712-2133

Liz Kates, LPC

Christiansburg – (540) 208-5955

Trent Davis, PhD, LPC, CSAC

Blacksburg – (540) 427-7942

Thriveworks

Blacksburg – (540) 466-1512

Erin Sullivan, LCSW

Christiansburg – (540) 779-1643

Khaliah Cousar, LPC

Christiansburg - (540) 416-0413

# New River Valley Community Resources Updated 2020

Amber Eversole, LPC  
Blacksburg – (980) 222-0104

Elizabeth Goode, LCSW  
Blacksburg – (540) 822-0914

Sarah Trenis, LPC Intern  
Christiansburg – (540) 253-1296  
Rhoda Hurst, LCSW, PhD  
Floyd – (540) 822-0914

## **Family Systems Therapy**

Christine Cooper Duma, PhD  
Christiansburg – (540) 772-5140

Life in Balance  
Christiansburg – (540) 381-6215

Nicholas Lee, PhD  
Radford – (540) 613-8900

Stephanie Whited, LCSW  
Christiansburg – (540) 712-2133

Annie Chalmers Williams, LCSW, CAADC  
Christiansburg – (540) 266-3389

Roxana Navab-Boushehri, LPC  
Salem – (540) 375-2755

Trent Davis, PhD, LPC, CSAC  
Blacksburg – (540) 427-7942

Connie Fisher Hopkins, LCSW  
Christiansburg – (540) 307-2972

Jane C. Hundley, MSSW, LCSW  
Christiansburg – (540) 300-4632

Elizabeth Goode, LCSW  
Blacksburg – (540) 822-0914

Amanda Hardwick, LCSW, RPT,  
CACYFSW  
Christiansburg – (540) 469-5147

## **Hypnotherapy**

Elizabeth Goode, LCSW  
Blacksburg – (540) 822-0914

## **Mindfulness-Based Therapy (MBCT)**

Life in Balance  
Christiansburg – (540) 381-6215

Roxana Navab-Boushehri, LPC  
Salem – (540) 375-2755

Liz Kates, LPC  
Christiansburg – (540) 208-5955

Trent Davis, PhD, LPC, CSAC  
Blacksburg – (540) 427-7942

Thriveworks  
Blacksburg – (540) 466-1512

Connie Fisher Hopkins, LCSW  
Christiansburg – (540) 307-2972

Amber Eversole, LPC  
Blacksburg – (980) 222-0104

Cindy Blevins, LPC  
Christiansburg – (540) 238-9618

Rhoda Hurst, LCSW, PhD  
Floyd – (540) 822-0914

# New River Valley Community Resources Updated 2020

## **Motivational Interviewing**

Stephanie Whited, LCSW  
Christiansburg – (540) 712-2133

Annie Chalmers Williams, LCSW, CAADC  
Christiansburg – (540) 266-3389

Roxana Navab-Boushehri, LPC  
Salem – (540) 375-2755

Liz Kates, LPC  
Christiansburg – (540) 208-5955

Trent Davis, PhD, LPC, CSAC  
Blacksburg – (540) 427-7942

Thriveworks, Blacksburg  
Blacksburg – (540) 466-1512

Trent Davis, PhD, LPC, CSAC  
Blacksburg – (540) 427-7942

Connie Fisher Hopkins, LCSW  
Christiansburg – (540) 307-2972

Jane C. Hundley, MSSW, LCSW  
Christiansburg – (540) 300-4632

Cindy Blevins, LPC  
Christiansburg – (540) 238-9618

## **Online Counseling/Telecounseling (Over phone/computer/internet)**

Khaliah Cousar, LPC  
(540) 416-0413

Rosa Jones, LPC  
(540) 328-9363

Season Childress, LPC  
(540) 328-9526 Ext. 313

Tracie Michelle Etter, LCSW  
(540) 328-2507

Amber Eversole, LPC  
(540) 980-222-0104

Anne Giles, LPC  
(540) 750-4811

Trent Davis, LPC, PhD, CSAC  
(540) 427-7942

Angela Mitchell, LCSW  
(540) 657-3153

Linda Franke, LPC  
(540) 317-3352

The Refuge Counseling, LLC  
(276) 262-8083

Todd Vance, PhD  
(540) 750-4986

David Geho, LSATP  
(540) 235-5324 (substance use)

Elizabeth Gillmore – LPC, LMFT  
(540) 252-0076

Corinne Phillips , LPC  
(423) 781-1322

Ryan Weatherford, PhD

# New River Valley Community Resources Updated 2020

(540) 328-2928

Scarlett Williams, LPC

(540) 253-1425

Catherine Burcham, LCSW

(276) 601-8435

Brian Lewis, PhD

(540) 307-0643

Carol Stockton, LPC

(540) 707-0731

Chanelle Henderson, LPC

(540) 253-4779

Michele Leigh Gunter, LCSW

(540) 216-0951

Andrew Matzner, LCSW

(540) 324-2758

Susan Owen, LCSW

(540) 288-4657

Andrea Miller, PhD

(540) 689-0229

Hannah Lloyd, CSAC

(540) 443-8036 (substance use)

Westmoreland Counseling

(540) 709-7530

Chad Wills, LPC

(540) 251-0675

**Parent-Child Interaction Therapy (PCIT)**

Thriveworks

Blacksburg – (540) 466-1512

**Play Therapy**

Roxana Navab-Boushehri, LPC

Salem – (540) 375-2755

Christine Cooper Duma, PhD

Christiansburg – (540) 772-5140

Liz Kates, LPC

Christiansburg – (540) 208-5955

Thriveworks

Blacksburg – (540) 466-1512

Connie Fisher Hopkins, LCSW

Christiansburg – (540) 307-2972

Lisa Pugh, LPC

Christiansburg – (540) 712-2177

Cindy Blevins, LPC

Christiansburg – (540) 238-9618

Khaliah Cousar, LPC

Christiansburg - (540) 416-0413

Elizabeth Goode, LCSW

Blacksburg – (540) 822-0914

Sarah Trenis, LPC Intern

Christiansburg – (540) 253-1296

Season Childress, LPC

Christiansburg – (540) 328-9526 Ext. 313

Amanda Hardwick, LCSW, RPT,

# New River Valley Community Resources Updated 2020

CACYFSW

Christiansburg – (540) 469-5147

Rhoda Hurst, LCSW, PhD

Floyd – (540) 822-0914

Scarlett Williams, LPC

Blacksburg – (540) 818-2838

Brittany Howell, LPC

Blacksburg – (540) 951-4800

Curt Ramsey, LPC

Blacksburg – (540) 951-2227

Stephanie Fearer, PhD

Blacksburg – (540) 951-2227

Maureen Ritter, LPC, RPT-S

Christiansburg – (540) 320-0123

Dana Lee, LPC, RPT

Christiansburg – (540) 381-6215

Robin Naff, LCSW

Christiansburg – (540) 260-3445

Lynn Bowman, LCSW

Christiansburg – (540) 260-3445

Adult & Child Family Counseling

Dublin – (540) 674-4506

Valley Counseling

Radford – (540) 731-0838

Jennifer Thomas, LPC

Salem – (540) 598-7277

Alan Beach, PhD, LCSW, LMFT

Salem – (540) 387-3977

Nicole Hoffman-Miller, PsyD, LCP

Salem – (540) 408-0105

## **Rational Emotive Behavior Therapy (REBT)**

Roxana Navab-Boushehri, LPC

Salem – (540) 375-2755

Liz Kates, LPC

Christiansburg – (540) 208-5955

Sarah Trenis, LPC Intern

Christiansburg – (540) 253-1296

## **Solution-Focused Brief Therapy (SFBT)**

Roxana Navab-Boushehri, LPC

Salem – (540) 375-2755

Stephanie Whited, LCSW

Christiansburg – (540) 712-2133

Trent Davis, PhD, LPC, CSAC

Blacksburg – (540) 427-7942

Connie Fisher Hopkins, LCSW

Christiansburg – (540) 307-2972

Lisa Pugh, LPC

Christiansburg – (540) 712-2177

Amber Eversole, LPC

Blacksburg – (980) 222-0104

Khaliah Cousar, LPC

# **New River Valley Community Resources Updated 2020**

Christiansburg - (540) 416-0413

Rosa Jones, LPC  
Christiansburg - (540) 328-9363

Elizabeth Goode, LCSW  
Blacksburg – (540) 822-0914

Amanda Hardwick, LCSW, RPT,  
CACYFSW  
Christiansburg – (540) 469-5147

**Structural Family Therapy**  
Thriveworks  
Blacksburg – (540) 466-1512

Stephanie Whited, LCSW  
Christiansburg – (540) 712-2133

**Trauma Focused Therapy**  
Stephanie Whited, LCSW  
Christiansburg – (540) 712-2133

Liz Kates, LPC  
Christiansburg – (540) 208-5955

Trent Davis, PhD, LPC, CSAC  
Blacksburg – (540) 427-7942

Jane C. Hundley, MSSW, LCSW  
Christiansburg – (540) 300-4632

Khaliah Cousar, LPC  
Christiansburg - (540) 416-0413

Amber Eversole, LPC

Blacksburg – (980) 222-0104

Cindy Blevins, LPC  
Christiansburg – (540) 238-9618

Rosa Jones, LPC  
Christiansburg - (540) 328-9363

Elizabeth Goode, LCSW  
Blacksburg – (540) 822-0914

Rosa Jones, LPC  
Christiansburg - (540) 328-9363

Elizabeth Goode, LCSW  
Blacksburg – (540) 822-0914

Season Childress, LPC  
Christiansburg – (540) 328-9526 Ext. 313

Anne Giles, LPC  
Blacksburg – (540) 750-4811

Amanda Hardwick, LCSW, RPT,  
CACYFSW  
Christiansburg – (540) 469-5147

Rhoda Hurst, LCSW, PhD  
Floyd – (540) 822-0914

Jennifer Thomas, LPC  
Salem – (540) 598-7277

Selina Kelly-LCSW  
Christiansburg 540-268-0956

# **New River Valley Community Resources Updated 2020**

## **DENTAL PROVIDERS(ACCEPTS MEDICAID)**

### **Community Health Centers in the NRV**

To become a patient or receive more information, please call one of our Center locations:

**Giles Center:** 219 South Buchanan Street | Pearisburg, VA 24134 (540) 921-3502

**Montgomery Center:** 215 Roanoke Street | Christiansburg, VA 24073 (540) 381-0820

**Radford/Pulaski Center:** 5826 Ruebush Road | Dublin, VA 24084 (540) 585-1310

The Community Health Center is pleased to offer a wide array of dental services. Dental services are available to patients of all ages, regardless of their insurance status.

Our dental services include oral examinations, cleanings, extractions, x-rays, fillings, crowns, bridges, partials and dentures. We are a full-service dental clinic.

Dental fees vary for individuals at or below 200% of the Federal Poverty Guidelines and depend on which type of procedure or service is being rendered. Patients are seen by appointment only.

### **French Dentistry Address**

201 E Main St #12, Floyd, VA 24091

(540) 745-4902

Accepts Medicaid for children only

### **Love Family Dentistry**

2766 Electric Rd, Roanoke, VA 24018

(540) 904-2300

### **Kool Smiles**

135 Conston Ave NW, Christiansburg,  
VA 24073 (540) 251-0707

# **New River Valley Community Resources Updated 2020**

## **EMPLOYMENT AGENCIES**

### **Virginia employment commission**

6226 University Park Dr. Suite 1300 Radford, VA 24141 Phone: (540) 831-5980

Service Areas Floyd County, Giles County, Montgomery County, Pulaski County, Radford city

#### **Adecco Staffing**

1999 S Main St. Ste 405  
Blacksburg, VA 24060 (540) 951-0841

3225 N Franklin St. #10

Christiansburg, VA 24073 (540) 639-1692

#### **Bright Services:**

**Christiansburg/Blacksburg/Radford**  
401 Depot Street  
Christiansburg, VA 24073  
Phone (540) 382-7213  
Fax (540) 381-1760  
Email: NRV@brightservices.net

#### **Gillmann Services, Inc.**

2001 S Main St. Suite 206  
Blacksburg, VA 24060 (540) 251-5049

#### **Pulaski/Dublin/Radford**

1026 East Main Street  
Pulaski, VA 24301  
Phone (540) 980-1423  
Fax (540) 980-1906  
Email: Pulaski@brightservices.net

#### **Luttrell Staffing Group**

6121 Warren Newcomb Dr.  
Fairlawn, VA 24141 (540) 674-1118

#### **New River Mt Rogers Workforce**

6580 Valley Center Dr. Suite 119  
Radford VA 24141  
(540) 633-6764 or (540) 633-6766

#### **Elwood Staffing**

108 Oak Tree Blvd.  
Christiansburg, VA 24073 (540) 382-2400

#### **Valley Staffing**

6003 Wright Avenue  
Dublin, VA 24084 (540) 674-3103

#### **Saunders Staffing**

104 Faculty Street  
Blacksburg, VA 24060 (540) 951-1036

# **New River Valley Community Resources Updated 2020**

## **EMPLOYMENT FOR PAST OFFENDERS**

### **Ace Hardware**

Dublin, VA (540) 674-5100  
Christiansburg, VA (540) 394-3311

### **Advance Auto Parts**

Radford (540) 639-9643  
Blacksburg (540) 552-8888  
Christiansburg (540) 382-1111

### **Applebee's**

Radford (540) 639-9631

### **Denny's**

Christiansburg (540) 381-6069

### **Bed Bath and Beyond**

Christiansburg (540) 381-7626

### **Dollar Tree**

Pulaski (540) 509-6001  
Radford (540) 835-6030

### **Best Western**

Radford (540) 639- 3000

### **Dunkin' Donuts**

Pulaski (540) 980-3421  
Radford (540) 639-0592  
Radford (540) 639-0710

### **Chick-Fil-A**

Radford (RU Campus) (540) 831-5351  
Christiansburg (540) 394-4488  
Blacksburg (VT Campus) (540) 231-4901

### **Firestone Auto Care**

Blacksburg (540) 315-3995

### **Chipotle**

Blacksburg (540) 552-0190  
Blacksburg (540) 552-3860

### **Golden Corral**

Christiansburg (540) 381-1837

### **Chrysler**

Christiansburg (540) 381-8417  
Floyd (540) 745-4184

### **Great Clips**

Blacksburg (540) 552-6200  
Blacksburg (540) 951-4247

### **Cintas**

Pulaski (540) 994-7200

### **Holiday Inn**

Dublin (540) 674-1600  
Christiansburg (540) 381-8100  
Christiansburg (540) 382-6500

### **Dairy Queen**

Dublin (540) 674-8015  
Christiansburg (540) 251-3414  
Pearisburg (540) 921-1476

### **IHOP**

Christiansburg (540) 381-3961

### **Jimmy Johns**

Radford (540) 639-3900  
Christiansburg (540) 382-3100

# **New River Valley Community Resources Updated 2020**

**Blacksburg** (540) 951-2100

## **KFC**

Pulaski (540) 994-0275  
Christiansburg (540) 382-8957

## **Kohl's**

Christiansburg (540) 382-2970

## **McDonald's**

Pulaski (540) 980-8426  
Dublin (540) 674-1722  
Radford (540) 639-6354  
Christiansburg (540) 382-4452  
Christiansburg (540) 382-3477  
Blacksburg (540) 552-2667

## **Michael's**

Christiansburg (540) 381-0468

## **O'Charley's**

Christiansburg (540) 382-5651

## **Olive Garden**

Christiansburg (540) 381-3240

## **Papa John's**

Dublin (540) 643-4008  
Radford (540) 831-5000  
Radford (540) 633-2222  
Christiansburg (540) 381-3000  
Blacksburg (540) 953-3333

## **PetSmart**

Christiansburg (540) 382-7290

## **Red Lobster**

Christiansburg (540) 381-3760

## **Red Robin**

Christiansburg (540) 381-4973

## **Ruby Tuesday**

Christiansburg (540) 382-9474

## **Salvation Army**

Fairlawn (540) 382-1023

## **Shell**

Dublin (540) 643-4009  
Dublin (540) 647-4552  
Riner (540) 382-2988  
Christiansburg (540) 382-4999  
Christiansburg (540) 382-7420  
Blacksburg (540) 772-4900

## **Sonic Drive-In**

Pulaski (540) 980-7039  
Radford (540) 639-2800  
Christiansburg (540) 381-0007

## **Subway**

Pulaski (540) 980-8819  
Dublin (540) 674-5373  
Radford (540) 633-1015  
Christiansburg (540) 382-7512  
Christiansburg (540) 382-8115  
Blacksburg (540) 961-5036  
Blacksburg (540) 961-7827

## **Wendy's**

Pulaski (540) 980-2485  
Dublin (540) 674-8939  
Radford (540) 639-3170

# **New River Valley Community Resources Updated 2020**

## **Wyndham Hotels**

La Quinta Radford (540) 633-6800

Super 8 Radford (540) 731-9355

Days Inn Christiansburg (540) 382-0261

Microtel Inn & Suites Christiansburg (540)

381-0500

Super 8 Christiansburg (540) 251-4120

# **New River Valley Community Resources Updated 2020**

## **ENERGY ASSISTANCE AND WEATHERIZATION**

### **AEP Utility Assistance**

AEP uses energy efficiency programs and consumer education to help customers reduce their electricity consumption. It also has several energy assistance grants and programs to help customers. In the majority of its states, AEP facilitates Neighbor to Neighbor programs that help customers who are behind on their bills, but whose incomes disqualify them for government assistance. The funds for this program come from customer contributions, as well as AEP grants.

<https://www.aep.com/about/IssuesAndPositions/Financial/Low-IncomePrograms.aspx>

Local residents wishing to access Neighbor -to- Neighbor may do so at any New River

### **Community Action Emergency Assistance Program office:**

- 120 Epperly Mill Rd., SW, Floyd, VA 24091 540-745-2102
- 1410-B Wenonah Ave., Pearisburg, VA 24134 540-921-2146
- 110 Roanoke St., Christiansburg, VA 24073 540-382-6186
- 412 N. Jefferson Ave, Pulaski, VA 24301 540-980-5525
- 928 W. Main St., Radford, VA 24141 540-267-3205

[www.newrivercommunityaction.org](http://www.newrivercommunityaction.org)

### **Community Housing Partners**

The Energy Solutions team completes a site-specific energy audit of a home that includes blower-door directed air leakage diagnostics, heating system safety and efficiency diagnostics, duct leakage diagnostics, and insulation needs. Following the energy audit, CHP's weatherization team performs repairs and improvements to home heating and cooling systems and provides for the installation of energy-saving measures in the house, such as improved insulation and air sealing. (540) 382-2002 <https://www.communityhousingpartners.org/312/weatherize.html>

## **FINANCIAL ASSISTANCE**

### **Blacksburg Junior Women's Club**

Email: [blacksburgjuniorwomensclub@gmail.com](mailto:blacksburgjuniorwomensclub@gmail.com)

BJWC will assist and donate to families who have fallen among hard times and help with medical bills, clothing, food, and other necessities.

### **It's All About Jesus**

1301 B West Main St Radford VA 24141 (540)320-2307

### **Salvation Army**

1125 Roanoke St, Christiansburg, VA 24073 (540) 394-3233

# **New River Valley Community Resources Updated 2020**

## **FURNITURE ASSISTANCE**

**The Salvation Army Family Store**  
7389 Pepper Ferry Blvd., Radford, VA  
24141  
Tuesday-Saturday 10:00am to 6:00pm  
(540) 382-1023

**Habitat for Humanity Restore**  
1675 N Franklin St, Christiansburg, VA  
24073  
(540) 381-1155  
Monday-Saturday 10am-6:30pm  
Sunday Closed

## **Goodwill**

Shop at Goodwill retail stores for fabulous fashions and home furnishings at bargain prices. You'll find a wide selection of clothing and accessories, furniture, kitchenware, art, music, toys, books, electronics, collectibles, and much more. We offer thousands of new and used name brand items at a price you can afford.

**Christiansburg Goodwill**  
255 Peppers Ferry Rd. NE,  
Christiansburg, VA 24073  
(540) 381-1544  
Monday-Saturday 8-8PM  
Sunday 12-8 PM

**Blacksburg Goodwill**  
1411 N Main St.,  
Blacksburg, VA 24060  
(540) 951-0215  
Monday-Saturday 8-8PM  
Sunday 12-6pm

**Radford Goodwill**  
7335 Lee Hwy., Radford  
VA 24141  
(540) 731-1360  
Monday-Saturday 8-8pm  
Sunday 12-6 pm

## **Carpetland**

2425 Sycamore St., NE, Christiansburg, VA 24073  
(540) 381-4500  
Monday-Saturday 9-6 pm closed on Sundays

\*Clients can sign a release for carpetland and an NRVCS employee can contact Carpetland on behalf of the client to get a free carpet. Then the client can go to the store to pick out the carpet.

## **GED TESTING**

**New River Community College**  
Dublin, Virginia 24084  
Visit website: [nr.edu](http://nr.edu)  
For questions or more information call  
(540) 674-3682 or email: [sharvey@nr.edu](mailto:sharvey@nr.edu)

# **New River Valley Community Resources Updated 2020**

## **HOME MODIFICATIONS AND REPAIRS**

### **Aging in Place Program - SERCAP**

Allows seniors to stay in their homes as they grow older. Trained staff will evaluate private residences for feasibility cost estimates and construction to ADA requirements. (540) 345-1184 ext. 21127 [cwilson@sercap.org](mailto:cwilson@sercap.org)

### **Community Development Loan Program - SERCAP**

SERCAP, Inc.'s Community Development Loans provide local governments, 501(c)(3) non-profits, public service authorities and user associations with financing for economic development projects. This includes, but is not limited to, building acquisitions, building renovations, and land purchases. These loans are available to rural low income communities in Southeast RCAP, Inc.'s seven state service area (DE, MD, VA, NC, SC, GA and FL).

### **Granting Freedom**

Virginia's grant program for home modifications for disabled veterans or disabled servicemen or women who sustained a line of duty injury resulting in a service connected disability. Grant funds can be used to widen doorways and add ramps to make a home wheelchair accessible, to install grab bars in a bathroom or to make other modifications recommended by the VA that help eligible recipients feel more at home.

<http://www.vhda.com/Programs/Pages/GrantingFreedom.aspx#>

### **Individual Home Improvement Loan Program**

Southeast RCAP, Inc.'s Home Improvement Loan Program is intended to provide financial assistance to residents in the rural areas who are in need of minor home repairs/improvements.

### **Individual Household Well Loan Program - SERCAP**

SERCAP is the recipient of a grant from USDA Rural Development to fund a household water well system loan program. Loans are available to homeowners to construct or repair their well.

### **Individual Septic System Loan Program - SERCAP**

Southeast RCAP, Inc.'s Individual Septic System Loan Program provides financial assistance to residents in the rural areas who are in need of a new septic system or repairs to an existing system. <http://southeastrcap.org/sercap-programs/loans/>

### **Indoor Plumbing Rehab – Total Action for Progress (TAP)**

The Indoor Plumbing Rehab Program provides water and wastewater needs, indoor plumbing facilities and rehabilitation of substandard, unsafe housing for low-income, rural homeowners.

For more information contact Liz Puckett at (540) 283-4882

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<https://www.tapintohope.org/IndoorPlumbing.aspx>

## **Money Follows the Person Money Follows the Person (MFP)**

A program that offers eligible older adults and individuals with disabilities living in long term care facilities for at least 90 days the chance to move back into the community by providing extra support and access to resources. Individuals who choose to participate in the MFP project may be able to access funds for home modifications up to \$5,000. You must qualify for the Elderly or Disabled with Consumer Direction (EDCD) Medicaid Waiver or Program for All Inclusive Care for the Elderly (PACE). [http://www.dmas.virginia.gov/Content\\_pgs/ltc-mfp.aspx](http://www.dmas.virginia.gov/Content_pgs/ltc-mfp.aspx).

## **New River Valley Disability Resource Center**

The NRV Disability Resource Center is a non-profit Center for Independent Living, an organization run by and for people with disabilities. They provide advocacy, peer support, independent living skills training, information and referral, and services to assist people transitioning in the community (when finishing school or when transitioning out of nursing homes and institutions). The NRV DRC serves individuals with disabilities in the New River Valley residing in Floyd, Montgomery, Pulaski, Giles counties and the city of Radford. Frank Hayes, Director: 540-266-1435 <https://nrvdrc.org/direct-services/>

## **Rebuilding Together Roanoke (serves Floyd)**

Rebuilding Together Roanoke is a nonprofit organization working to preserve affordable homeownership and revitalize communities. Rebuilding Together Roanoke provides free habilitation and critical repairs to the homes of low-income individuals, particularly the elderly or persons with disabilities.

### Homeowner Qualifications:

- Applicant must own the home, have resided in the home for a minimum of 2 years, and be up to-date on tax payments.
- The home must be in our service area (cities of Roanoke and Salem, Town of Vinton, counties of Roanoke, Botetourt, Craig, Franklin, and Floyd).
- Household income must be at or below 80% of area median income. Determination is based on household size.
  - Priority is given to households with at least one member over the age of 60, living with a disability, or a veteran or surviving spouse of a veteran. <http://rebuildingtogetherroanoke.org>

## **SERCAP Loan Fund**

The SERCAP Loan Fund offers low-interest loans to low to moderate income persons and rural communities for water/wastewater, housing and community development activities.

## **US Department of Agriculture (USDA) Rural Housing Repair & Rehabilitation Loans:**

# **New River Valley Community Resources Updated 2020**

These loans are available to very low-income rural residents, 62 years or older who own and occupy a dwelling in need of repair or modernize, or to remove health and safety hazards. This is a 1% loan that may be repaid over a 20-year period and homeowner-occupants must be unable to obtain affordable credit elsewhere.

## **Rural Housing Repair & Rehabilitation Grants:**

A grant is available to dwelling owner/occupant who is 62 years of age or older. Funds may only be used for repairs or improvements to remove health and safety hazards, or to complete repairs to make the dwelling accessible for household members with disabilities. The amount of the grant is based on the applicant's ability to repay and must be used in conjunction with the Repair and Rehabilitation Loan. [http://www.rurdev.usda.gov/HAD-RR\\_LoansGrants.html](http://www.rurdev.usda.gov/HAD-RR_LoansGrants.html)

## **Veterans Administration**

The Department of Veteran Affairs has many programs that provide grants to veterans with disabilities who need to make modifications to their home.

<http://www.benefits.va.gov/homeloans/sah.asp>

## **Virginia Department for Aging and Rehabilitative Services (DARS)**

The Virginia Department for Aging and Rehabilitative Services is for people who are disabled, want to work, and are eligible for services, the Virginia Department for Aging and Rehabilitative Services may provide accessibility modification assistance of the home for the adaptations needed in order to obtain or continue to work. (540) 381-7122

<http://www.vadars.org/learmore/html>

## **Virginia Housing Development Authority (VHDA) Rental Unit Modification Grant Program**

Provides up to \$2,800 for adaptation or modifications to a rental unit for persons with disabilities. Debbie L. Griner, Community Outreach Program Coordinator (804) 343-5579 [debbie.griner@vhda.com](mailto:debbie.griner@vhda.com) <http://www.vhda.com/Renters/Pages/AccessibleRentalHousing.aspx>

# **New River Valley Community Resources Updated 2020**

## **HOMEBUILDERS**

### **Habitat for Humanity**

Habitat for Humanity is a non-profit building and counseling service for low-to-moderate income households. Services include budgeting, debt remediation, home buying guidelines, mortgage readiness and home construction. 1675 N Franklin St Christiansburg, VA 24073 (540) 381-1144  
<http://habitatnrv.org/>

## **HOMELESS SHELTERS**

### **To Our House/New River Community**

**Action** Call 540-320-1273 to see if they have available space.

**Christ Episcopal Church** in Radford for Females only Call (540) 639-3494

### **Women's Resource Center**

Shelter for Domestic Violence Victims. If they have space and you're homeless they may be able to give you a spot for a short time. (540) 639-9592

### **Rapid Rehousing**

Homeless youth ages 18-24 who previously have been in foster care and homeless families with one or more members diagnosed with a mental health and substance use disorder. Call Community Action- (540) 633-5133

### **Rescue Mission**

402 4th Street Southeast Roanoke, VA 24013(540) 343-7227

### **Roanoke Homeless Assistance Team**

339 Salem Ave., S.W. Roanoke, VA 24011 (540) 853-1715

### **Samaritan Inn Day Shelter**

543 Salem Avenue Roanoke, VA 24016 (540) 343-1447

### **Ram House Day Shelter**

824 Campbell Avenue Southwest Roanoke, VA 24016 (540) 343-3753

### **Trust House**

404 Elm Ave. S.W.  
Roanoke, VA 24016 (540) 344-8060

### **Warming Station Pulaski**

276-620-4293

# **New River Valley Community Resources Updated 2020**

## **HOUSING CHOICE VOUCHERS (RENTAL ASSISTANCE)**

### **Housing Connections**

Pearisburg - 504 Wenonah Ave. Pearisburg, VA 24134 (540) 921-1392

Christiansburg - 2955 Market St. Suite A, Christiansburg, VA 24073 (540) 381-8101

Dublin - 140 Broad St. Unit 2, PO Box 614, Dublin, VA 24084 (540) 674-8326

<http://pmihcvp.org/>

\*\*\*HUD is not accepting housing vouchers at this time

## **HOUSING CRISIS FINANCIAL ASSISTANCE**

### **New River Community Action**

New River Community Action provides time-limited financial assistance to eligible people who are in imminent danger of becoming homeless or homeless. Homeless Prevention provides rental assistance, rental deposits, and utility assistance. Rapid Rehousing assists clients who meet the HUD definition of literally homeless to obtain stable, permanent housing. Both programs include Housing Counseling services that include housing search assistance, budgeting, and mediation with landlords and neighbors if needed.

- Floyd (540) 745-2102
- Giles (540) 921-2146
- Montgomery (540) 382-6186
- Pulaski (540) 980-5525
- Radford (540) 267-3205

# New River Valley Community Resources Updated 2020

## HOW TO APPLY FOR DISABILITY

### Virginia Disability Determination Services

The Virginia Disability Determination Services (DDS), a division within DARS, works in partnership with the Social Security Administration and the Virginia Department of Social Services to make decisions on disability claims for benefits under the Social Security Disability Insurance, Supplemental Security Income, and Medicaid Programs. Following federal regulations, DDS commits to making accurate and prompt disability decisions based on medical and psychological evidence. DDS also considers school information and vocational criteria, as appropriate.

**MISSION:** DDS is committed to making accurate, prompt decisions on disability claims under the Disability Insurance Benefits (Title II), Supplemental Security Income (Title XVI), and Medicaid (Title XIX) Programs.

### **SUMMARY OF BENEFIT PROGRAMS:**

Social Security Disability Insurance (SSDI): This program requires a person with a disability to have worked for a substantial period in employment covered by Social Security. Beginning at age 18, a dependent, adult child of a worker who is retired, disabled or deceased, may be eligible for benefits if the child became permanently disabled before age 22. Benefits also may be paid to a widow, widower, or surviving divorced spouse. SSDI is funded through the Social Security Trust Fund.

Supplemental Security Income (SSI): This federally funded program is based on financial need. It is not necessary for persons with disabilities to have worked under Social Security. Basic medical criteria for eligibility are the same for both SSI and SSDI. Recipients of benefits under both programs also may be eligible for Medicaid or Medicare benefits.

Medicaid: Medicaid is a jointly funded, Federal-State health insurance program for low-income and needy people. It covers children, the aged, blind, and/or disabled and other people who are eligible to receive federally assisted income maintenance payments. A separate application for Medicaid must be filed through the Virginia Department of Social Services (DSS).

You should apply for disability benefits as soon as you become disabled. If you are ready to apply now, you can:

- Complete your application online at <https://www.ssa.gov/applyfordisability/>
- Call our toll-free telephone number 1-800-772-1213. If you are deaf or hard of hearing, you can call us at TTY 1-800-325-0778.
- Go to Disability Resource Center at 53 west main st Suite A Christiansburg VA 24073 M-F 8-4:30 pm. Phone Number:540-266-1435
- Call or visit your local Social Security office. For NRV community residents it is the Roanoke Social Security office.

**Address:** 612 S Jefferson St., Suite 100, Roanoke, VA 24011

**Phone:** 1-800-772-1213

**Hours:** Monday- Friday 9:00 AM - 4:00 PM / Saturday & Sunday Closed

# New River Valley Community Resources Updated 2020

## **HOW TO APPLY FOR MEDICARE AND MEDICAID**

### **Medicaid:**

Call the Cover Virginia Call Center at 1-855-242-8282 (TDD: 1-888-221-1590) to apply on the phone Mon - Fri: 8:00 am to 7:00 pm and Sat: 9:00 am to 12:00 pm

2. Apply online at [www.commonhelp.virginia.gov](http://www.commonhelp.virginia.gov)
3. Complete an online application at the Health Insurance Marketplace: [www.healthcare.gov](http://www.healthcare.gov)
4. Mail or drop off a [PDF] paper application (English) - [PDF] paper application (Spanish) to your local Department of Social Services (Mailing may take longer than other methods of applying). *Find your nearest local Department of Social Services by visiting [www.dss.virginia.gov/localagency](http://www.dss.virginia.gov/localagency)*
5. Call the Virginia Department of Social Services Enterprise Call Center at 1-855-635-4370  
(If you also want to apply for other benefits)  
You should have the following information ready when you apply:
  - Full legal name, Date of Birth, Social Security Number, Citizenship or Immigration Status for you and anyone in your household who is applying for health care coverage.

### **Medicare:**

You can enroll in Medicare Part A and/or Medicare Part B in the following ways:

- Online at [www.SocialSecurity.gov](http://www.SocialSecurity.gov).
- By calling Social Security at 1-800-772-1213 (TTY users 1-800-325-0778), Monday through Friday, from 7AM to 7PM.
- In-person at your local Social Security office.

# **New River Valley Community Resources Updated 2020**

## **LAUNDRY ASSISTANCE**

### **Laundry Love**

A program to assist those financially struggling to pay to get their laundry done. Sponsored by Glade Church. First and Third Sunday of each month, 2-5pm. Located at The Arbors Laundromat, 777 Triangle St., Blacksburg, VA 24060. All are welcome to join!

## **LEGAL ASSISTANCE**

### **Southwest Virginia Legal Aid**

Legal Aid provides the following services: consumer/debt collection, custody and child support, divorce, domestic violence, employment, housing, public benefits, other civil cases, no criminal cases taken. (888) 201-2772 <http://www.swvaledgalaid.org/>

### **Stone & Kellerman**

304 Roanoke St., Christiansburg, VA 24073  
(540) 381-9082  
Monday-Friday 9am-5pm  
Saturday & Sunday Closed

### **Dennis Nagel Attorney At Law**

70 First St. SE #201, Christiansburg, VA  
24073  
(540) 382-1414  
Monday-Thursday 8:30am-5pm  
Friday 8:30am-1pm  
Saturday & Sunday Closed

### **The Victim Advocate for the Commonwealth**

Suzanne Dehart  
540-980-7859

### **Attorney who helps with Capacity/Substitute Decision Maker Filing in Court**

Tracy Neyhart  
210 Otey St. / P.O. Box 196 Blacksburg, VA 24060 - 552-1811

# **New River Valley Community Resources Updated 2020**

## **LIONS CLUB AUDITORY AND VISUAL ASSISTANCE**

### **Floyd County Lions Club**

P.O. Box 463 Floyd VA 24091

Contact 540-651-5252 for more information on how to apply.

### **Hearing (Auditory) Program**

Our hearing program matches individuals that have a correctable hearing loss with the opportunity to receive a hearing aid at little to no cost. If your hearing loss is not correctable with a hearing aid, we may be able to assist you in being serviced by the Virginia Lions Hearing Foundation for additional needs. To apply for hearing assistance, please see Anderson Audiology at 85 Cleburne Blvd, Dublin, VA 24084 and fill out an application. Applications can be picked up at Anderson's office or downloaded <https://www.dublinlions.org/club-information>

### **Visual Assistance Program**

Primary service is sight conservation, eye exams and eyeglasses. Pick up application for visual assistance at your Optometrists office or from a Lions Club Member.

**Christiansburg** contact [sbburke@vt.edu](mailto:sbburke@vt.edu)

**Blacksburg:** Print form on

<http://www.blacksburgbreakfastlionsclub.com/eyeglass-assistance-requests.html>

**Last names of applicants A-M**-Contact Elaine C. Cook Email: [Elainecook1118@gmail.com](mailto:Elainecook1118@gmail.com)  
Call:540-315-9339

**Last Names of Applicants N-Z**-Contact Karen Hult-Email [Khult@vt.edu](mailto:Khult@vt.edu) Phone Number 540-2308827

### **Dublin for Radford, Pulaski, and Dublin residents**

Applications can be downloaded at <https://www.dublinlions.org/club-information> or picked up any of our providers. Please mail completed applications to Dublin Lions Club, PO Box 1872, Dublin VA 24084. Allow 4-6 weeks for a response.

# **New River Valley Community Resources Updated 2020**

## **LOCAL COMMUNITY ORGANIZATIONS**

### **Local Health Departments**

#### **Radford**

220 E Main St., Radford, VA 24141

(540) 267-8255

Monday-Friday 8am-4:30pm

Saturday & Sunday Closed

#### **Christiansburg & Blacksburg**

210 Pepper St. SE #A, Christiansburg, VA 24073

(540) 585-3300

Monday-Friday 8am-4:30pm

Saturday & Sunday Closed

#### **Pulaski**

170 4th St. NW, Pulaski, VA 24301

(540) 440-2188

Monday-Friday 8am-4:30pm

Saturday & Sunday Closed

#### **Floyd**

123 Parkview Rd. NE, Floyd, VA 24091

(540) 745-2142

Monday, Tuesday, Thursday & Friday

8:30am-4:30pm

Wednesday, Saturday & Sunday Closed

#### **Giles**

1 Taylor Ave. #4, Pearisburg, VA 24134

(540) 235-3135

Monday-Friday 8am-4:30pm

Saturday & Sunday Closed

#### **Health Department Services:**

##### **Car Seat Installation/Free Child Safety Seats**

To aid in the proper installation and use of child safety seats the Virginia Tech Police Department participates in the Virginia Department of Health Child Passenger Safety program, providing the services of certified Child Passenger Safety (CPS) technicians. This service is open to the general public free of charge.

Per Code of Virginia § 46.2-1095 children ages 8 years and under are required to be secured in a child restraint device, i.e. a child safety or booster seat.

To have a seat checked email Officer Daniel Guilliams to schedule a time Monday through Friday between 8 a.m. - 5 p.m. Installations are done at the Virginia Tech Public Safety Building, 230 Sterrett Drive (0523), Blacksburg, VA 24061. The Virginia Department of Health Low Income Safety Seat Distribution and Education Program promotes, purchases and distributes free child safety seats to eligible families who cannot afford them. The local distribution center for Montgomery County is the Montgomery County Health Department, which may be contacted at 540-381-7100 x 195. The police department is available to give presentations and do seat safety checks at university and community events, including local nurseries, social clubs, and churches, etc. Contact the Virginia Tech Police Department at 540-231-6411 for more information.

# **New River Valley Community Resources Updated 2020**

## Baby Care

Registered Nurses, trained in maternal and child health, identify needs, provide clinical services, and coordinate support resources for pregnant women and their children up to age 2.

## Care Connection for Children

Special medical support services for income-eligible children who have conditions that require long-term medical and special health care. Examples of long-term medical conditions are congenital heart disease, hemophilia, and diabetes.

## Communicable Disease Prevention and Control

Services include screening, diagnosis, treatment, and follow-up of all persons exposed to specific diseases—tuberculosis (TB), sexually transmitted infections (STIs), HIV/AIDS, foodborne illnesses, etc. Information is given regarding preventing disease, recognizing symptoms, and obtaining treatment.

## Family Planning & Birth Control

Clinicians and registered nurses provide comprehensive family planning/reproductive health information and services to help clients plan pregnancies under optimal health conditions.

Services include physical examinations, pap smears, STI screenings, birth control, etc.

Local health department staff can also help eligible men and women apply for Plan First, a state-funded insurance plan that covers the cost of an annual physical exam, testing for STIs, family planning education, birth control, and sterilization procedures. Women and men who are 18 years of age and over may be eligible if they:

- Are US citizens or qualified legal immigrants
- Live in Virginia
- Meet the monthly income limits
- Do not currently have medical insurance (including Medicaid/FAMIS)
- Have not had a procedure that prevents pregnancy

## Health Education

Health education and prevention programs are of key importance in reducing the medical burden of chronic disease and injury in American society. New River Health District staff offer community initiatives on a variety of health topics such as nutrition, physical activity, management of chronic disease, breast cancer screening, and modifying health-risk behaviors, etc., and participate in health fairs and special health observances.

## Immunizations for Children and Adults

New River Health District offers all childhood vaccines (diphtheria, tetanus, pertussis, polio,

# **New River Valley Community Resources Updated 2020**

measles, mumps, rubella, chickenpox, HPV, haemophilus influenzae B (HIB), and hepatitis B) and adult vaccines such as tetanus, diphtheria, hepatitis B, influenza, meningococcal, and pneumonia. Some school-based clinics are available throughout the district.

## **Maternity Care**

Pregnant women are provided medical examinations; education regarding healthy lifestyle behaviors including nutrition, breastfeeding, exercise, and safety; and referrals to other agencies. Home visiting services, BabyCare and Resource Mothers, are offered to high-risk pregnant women.

## **Pre-Admission Nursing Home Screenings**

Medicaid clients or persons who anticipate becoming Medicaid eligible are screened to determine if significant needs exist which require admission to a nursing home. Based on the results of the screening, clients and families may be offered the option of nursing home placement or “in-home” Personal Care Services.

## **Resource Mothers**

Teenagers who are pregnant or parenting their first newborn are eligible to receive adult mentoring services from women who have raised children of their own. Mentors reinforce basic health education related to pregnancy and parenting such as nutrition, infant growth and development, coping skills, and the importance of receiving health care services for themselves and for their infants. Resource Mothers help young parents keep medical appointments, develop plans for the baby’s care, stay in school or continue working, delay repeat pregnancies until adulthood, and solve the myriad of day-to-day problems involved in being a new parent.

## **Vital Records and Health Statistics**

Local health departments are responsible for registering home births and issuing copies of death certificates to authorized persons as requested. Virginia Department of Health (VDH) vital records clerks compile, publish, and maintain statistical data such as births (including low birth weight, teenage), deaths by major causes; marriages and divorces; and incidence of communicable diseases.

## **Well Child Care**

Infants and children are provided periodic comprehensive medical examinations, immunizations to prevent childhood infectious diseases, developmental screenings, lead screening, parental education regarding nutrition, safety, and health, and referrals to other agencies. BabyCare and Resource Mothers enrollment are offered to high-risk infants and children

# **New River Valley Community Resources Updated 2020**

## Women, Infants, and Children (WIC) Program

WIC is a special supplemental nutrition program for Women, Infants and Children. The goal of the program is to improve the health of pregnant, postpartum, and breastfeeding women, infants, and children (under 5 years) through better nutrition and access to health care. The program provides screening and referrals to other health, welfare, and social service agencies, nutrition education, breastfeeding promotion and support, as well as supplemental nutritious foods. To be eligible for the WIC Program, applicants must meet categorical, residential, income and nutrition risk requirements. Floyd County and Montgomery County Health Departments offer an active gardening program for WIC participants.

## Women's Resource Center

### 24-Hour Crisis Hotline, Emergency Advocacy, Emergency Shelter

Our crisis hotline, 540.639.1123 or 800.788.1123, is available 24-hours a day with trained crisis intervention staff and volunteers answering all calls. Translators are available via Certified Languages International for our non-English speaking callers. People who are Deaf or Hard of Hearing can access our hotline by using Virginia Relay (711).

The Women's Resource Center provides a 24-hour emergency response system for victims of sexual and domestic violence. When requested, Emergency Advocates meet victims at hospitals, law enforcement agencies, and other public locations (universities/college campuses, K-12 schools) in the New River Valley. Specially trained in trauma-informed care, Emergency Advocates assist women, men, and children immediately following a crisis. Advocates provide emotional support, information, options, and follow-up services to victims and their loved ones, and remain with a victim for as long as needed.

The Women's Resource Center offers temporary emergency housing for adults and children who live in the New River Valley and are fleeing intimate partner violence. Our shelter is a comfortable, attractive home with facilities for 26 women and children. We also provide shelter for men and LGBTQ+ individuals. Families who leave the emergency shelter and desire a supportive living environment also have the option of applying for transitional housing apartments before stepping out on their own.

## New River Community Action

NRCA is a private 501 (c) (3) non-profit organization serving Radford City and the Counties of Montgomery, Giles, Floyd and Pulaski in rural southwestern Virginia. A well-known proponent of self-sufficiency, NRCA offers "A Hand Up, Not a Hand Out" to local families in need. We strive to achieve our purpose through community organization and empowerment, helping local communities to recognize and alleviate their own poverty conditions.

NRCA works with our community's most vulnerable residents including the homeless, ex-offenders, the disabled, and struggling young families. Some services address basic needs such as food, shelter, and employment. Comprehensive early childhood programs promote school

# **New River Valley Community Resources Updated 2020**

readiness, healthy families, and effective parenting.

Programs include Head Start, Children's Health Improvement Partnership (CHIP), Homeless and Housing Programs (Rapid Re-housing, Homeless Prevention, Housing Counseling, Renter Education Workshops), VA CARES services to ex-offenders, SwiftStart job training and access to child care, AmeriCorps, Emergency Assistance and Food Pantries Programs, Volunteer Income Tax Assistance (VITA), Floyd County Backpack Program and To Our House homeless men's thermal shelter.

**Floyd NRCA** 323 Floyd Hwy S, Floyd, VA 24091 (540) 745-2102 Open M-F 9AM-12PM,  
1-3PM

**Montgomery County NRCA** 110 Roanoke St, Christiansburg, VA 24073 (540) 382-6186  
Opens Monday-Friday 9am-5pm

**Radford City NRCA** 1093 E Main St, Radford, VA 24141 (540) 633-5133  
Open Monday-Friday 8:30am-5pm

**Giles NRCCA** 1105 Henson Ave, Pearisburg, VA 24134 (540) 921-2355  
Open 9:30 – 11:30 AM (Closed for lunch 11:30 – 12:30) then 12:30 – 2:30 PM

**Pulaski County Emergency Assistance Program** 412 N. Jefferson Avenue PO Box 1422  
Pulaski, VA 2301. Open 9-11:30AM, 1-3:30PM.

## **United Way**

111 West Main Street, Christiansburg, VA 24073

Call (540) 381-2066 or email [info@unitedwaynrv.org](mailto:info@unitedwaynrv.org)

Monday – Thursday 8:00am – 5:00pm Friday 8:00am – 1:30pm

United Way of the New River Valley is a local, independently incorporated, volunteer-governed organization. Our mission is to unite local people and resources to improve lives in the New River Valley.

United Way unites individual and corporate donations to achieve measurable, lasting results.

Programs include:

Stuff The Bus- school supply drive for children

Emergency Need Drive- clothing, books, diapers, food, and other supply drives

Day of Caring- annual one-day project for local charity

Holiday Meal Box- dinner box for local families for holidays

Toys From The Heart- shop for Christmas gifts for children

VolunteerNRV- links individuals with volunteers Diaper Bank- access to diapers

## **National Counseling Group**

Intensive In Home, Home and Community Based counseling, Residential Diversion, Therapeutic Mentoring, Outpatient counseling, Therapeutic Day Treatment, Mental Health Skill Building, Crisis Stabilization, Parent Coaching, Life Skills, Supervised Visitation, Outpatient Substance

# **New River Valley Community Resources Updated 2020**

Abuse, Psychiatric Services, Home & Community-Based Counseling, Functional Family Therapy (FFT), Multi-systemic Therapy (MST), Therapeutic Mentoring, Mental Health Skill-building, Parenting Assessments, Love & Logic Parenting Classes, Family Reunification, Suboxone Clinic.

Address: 930 Cambria St NE, Christiansburg, VA 24073 Phone: (540) 602-3021

*For immediate assistance, please call: 1.877.566.9624*

## **DePaul Community Resources**

Every day we work to change the world by improving the lives of children, families, and individuals with developmental disabilities. At DePaul Community Resources, we are always looking for compassionate individuals who want to open their homes and hearts to children and teens in need. The first step to potentially welcome a child into your family through adoption begins with DePaul's foster care/adoption home study process. This process helps to prepare prospective foster-to-adopt parents through orientation, training, and meetings with a variety of DePaul team members. After an adoption is finalized, DePaul can continue to work with adoptive families, providing case management, advocacy, resource sharing, training opportunities, family activities, and access to free clinical services until adopted children reach adulthood. DePaul provides Counseling, Family Engagement, Intensive Care Coordination, Intensive In-Home, Independent Living Program for foster teens and Group Therapy.

Address: 106 N Franklin Street Christiansburg, VA 24073 Phone Number 540.381.1848

## **Cora Physical Therapy(Previously known as Professional Therapies)**

CORA currently offers physical therapy, aquatic therapy, Astym treatment, functional capacity evaluations, Kinesio taping, neurological rehabilitation, occupational therapy, orthopedic rehabilitation, a pediatric program, post-surgical rehabilitation, speech therapy, TPI Certified Golf Fitness Evaluations, Work Conditioning/Work Hardening programs, and Worksteps.

CORAkids helps children with these diagnoses and more: Arthritis, Auditory Processing Issue, Autism, Cerebral Palsy, Concussion, Developmental delay(fine and large motor skills), Down syndrome, Feeding issue, Impaired Visual-perceptual motor skills, Language development issue, language development issue, Neurological and genetic disorders, post surgery rehabilitation, scoliosis and postural asymmetries, sensory integration dysfunction, spina bifida, sports injuries, sprains and broken bones, stuttering, torticollis, toe-walking and other gait abnormalities, vestibular dysfunction.

1997 S. Main Street Suite 601  
Blacksburg, Virginia 24060  
(540) 961-1230

# **New River Valley Community Resources Updated 2020**

## **Family Preservation Services**

Provides counseling and support services in home- and community-based settings and we emphasize the strengths and uniqueness of each youth and family. Autism Services to Home-Based Services, Therapeutic Foster Care to Parent Education Services, Adolescent Sexual Harm Program Substance Abuse services, school based services, individual therapy, family therapy, trauma focused CBT, parent focused education/parent mentoring, guided supervised visitation, supervised visitation, and crisis intervention.

Address: 1650 Cambria Street NE Christiansburg, VA 24073 Phone: 540.381.7500

## **LOCAL DEPARTMENT OF SOCIAL SERVICES**

Cash Assistance (TANF), Child Care Services, Energy Assistance (Fuel, Crisis and Cooling), Food Assistance (SNAP-commonly known as food stamps), Medical Assistance

\* are open Monday-Friday 8:00 am-4:30 pm \*\* open Monday-Friday 8:30 am-12pm,12:30-5PM

### **\*Montgomery County DSS**

210 S. Pepper St., Ste. B Christiansburg, VA  
24073 (540) 382-6990

### **\*Floyd County DSS**

120 W Oxford St # B, Floyd, VA 24091  
(540) 745-9316

### **\*\*Giles County DSS**

211 Main St #109, Narrows, VA 24124  
(540) 726-8315

### **\*Pulaski County DSS**

53 Commerce St, Pulaski, VA 24301  
(540) 980-7995

### **\*\*Radford City DSS**

928 West Main St  
Radford VA 24141  
(540) 731-3663 open M-F 8:30am-4:30pm

# **New River Valley Community Resources Updated 2020**

## **LOW INCOME HOUSING & OTHER HOUSING IN THE NRV**

### **Blacksburg**

#### **Cambridge Square Apartments**

1805 Whipple Drive  
Blacksburg, VA 24060  
(540) 953-1870  
\* \* According to income

#### **Hilltop Terrace Apartments**

1776 Liberty Lane  
Blacksburg, VA 24060  
(540) 953-1776  
\* \* According to income

#### **Lantern Ridge Apartments**

401 Fairfax Rd.  
Blacksburg, VA 24060  
(540) 552-8172  
\* \* According to income

#### **Shawnee Apartments**

1222 University City Blvd.  
Blacksburg, VA 24060  
(540) 552-2384

#### **Ridgewood Village Apartments**

400 Fairfax Road  
Blacksburg, VA 24060  
(540) 951-8100

#### **Dutch Village Apartments**

1806 Grayland Street  
Blacksburg, VA 24060  
(540) 552-4272

#### **Fairmont Village Apartments**

Loudon Road  
Blacksburg, VA 24060  
(540) 552-0855

### **Christiansburg**

#### **Linden Green Apartments**

448 Depot St.  
Christiansburg, VA 24073  
(540) 382-8578  
\* \* According to income

#### **Smokey Ridge Apartments**

240 Countries Drive  
Christiansburg, VA 24073  
(540) 382-7045  
\* \* According to income

#### **Christiansburg Bluff Apartments**

595 Republic Road  
Christiansburg, VA 24073  
(540) 382-1977

#### **Crestview Apartments**

309 Pepper Street  
Christiansburg, VA 24073  
(540) 382-1760

#### **Cecil Underwood**

(boarding house for men ONLY)  
(540) 552-2226

#### **James Curtis**

(540) 382-2294

#### **Kenneth McMahan**

(540) 382-8337

#### **Floyd**

#### **Blue Ridge Manor Apartments**

Christiansburg Pike Road  
Floyd, VA 24091

# **New River Valley Community Resources Updated 2020**

(540) 745-3939

\* \* According to income

## **Pine Ridge Apartments**

316 Penn Avenue

Floyd, VA 24091 (540) 745-4007

\* \* According to income

## **Old Orchard Place (Age 62 and older)**

1262 Curve Road

Pearisburg, VA 24134

(540) 921-4125

## **S.A. Robinson (Age 55 and older)**

100 Sam Robinson Drive

Pembroke, VA 24136

(540) 626-7208

## **Orchard Grove Rental Homes**

1262 Curve Road

Pearisburg, VA 24134

(540) 921-4125

## **Pulaski**

### **Meadowview Apartments**

107 Hidden Valley Court

Pulaski, VA 24301

(540) 980-8375

\* \* According to income

### **Washington Square Apts.**

201 Washington Street

Pulaski, VA 24301

(540) 980-3919

\* \* According to income

### **Blue Grass Apts.**

230 N. Washington Ave.

Pulaski, VA 24301

(540) 980-0992

\* \* According to income

## **Radford**

### **Riverbend Apartments**

108 Midkiff Lane

Radford, VA 24141

(540) 639-3592

\* \* According to income

## **Willow Woods Apartments**

222 Allen Avenue

Radford, VA 24141

(540) 639-0458

\*\*\* According to income (includes: heat, water, sewer, garbage)

## **New River Overlook**

300 Jeffries Drive

Radford, VA 24141

(540) 731-0866

\* \* According to income

## **BCR Property Management**

601 Norwood Street

Radford, VA 24141

(540) 731-1176

## **Bondurant Realty Corp.**

1300 Norwood Street

Radford, VA 24141

(540) 639-9672

## **Bergen Pine West**

406 Sanford Street

Radford, VA 24141

(540) 639-3298

## **Cedar Valley Apartments (through**

## **New River Valley Community Resources Updated 2020**

**Bondurant Realty**

1300 Norwood Street  
Radford, VA 24141  
(540) 639-9672

Radford, VA 24141

(540) 693-9000

**Central Depot**

301 W. First Street

**Highland Village Apartments**

1210 Grove Ave.  
Radford, VA 24141  
(540) 731-1336

# New River Valley Community Resources Updated 2020

## PARENTING RESOURCES

### NRV Cares

205 West Main St. Office 4, Christiansburg, VA 24073

[info@nrvcares.org](mailto:info@nrvcares.org)

(540) 381-8310

#### **Parenting Young Children**

Parenting Young Children utilizes the Systematic Training for Effective Parenting (STEP) curriculum for parents/caregivers of children ages birth through six years old. An eight week course, STEP teaches:

- parents/caregivers about different parenting strategies and which will be most effective in influencing our children in a positive direction
- how to discipline with both firmness and kindness
- how to communicate effectively with children (and others)
- how to gain cooperation from our children
- ways to build our children's and our own self-esteem through the process of encouragement
- much more!

NRV CARES provides on-site childcare, dinner for the family, and all class materials free of charge!

Registration is required. Please call Keli Lichy, Education Program Director, at 540.381.8310.

#### **Circle of Parents**

Circle of Parents® is a parent-led and professionally facilitated parent support group program that gives parents the opportunity to share in each other's challenges and successes while developing a network of support. Participants learn how to advocate for their children and how to parent in a positive way. Circle of Parents® groups meet weekly, are free of charge, and foster an open exchange of ideas, support, information and resources.

The Circle of Parents® model includes a structured children's program which emphasizes the importance of working with the family as a "whole" and reinforcing family support principles. Children's programs provide a safe and supportive environment for children while their parents are participating in their group meetings. Children are given the opportunity to develop self-esteem, social skills, learn safe and healthy ways to handle feelings, as well as problem-solving and conflict resolution techniques. Children's groups also help children and parents establish trust and positive interactions with each other.

Circle of Parents® is for parents/caregivers of children of any age (birth - 18), provides dinner and childcare for the family, and is free of charge! Please call 540.381.8310 for more information.

# New River Valley Community Resources Updated 2020

## **Parenting Through Separation and Divorce**

The Parenting Through Separation and Divorce class helps separating or divorcing parents who have children under the age of nineteen support a child's emotional well being during or after a transition from one home to two homes.

The course is four hours in length and costs \$50, payable in advance.\*You can speak to the director to waive or reduce the fee.

Registration is required. For more information, please call 540.381.8310.

## **Parenting Workshops**

Available to any group interested in single session parenting presentations based on the Systematic Training for Effective Parenting (STEP) curriculum. For more information, please call 540.381.8310.

**CASA** (Court Appointed Special Advocates) of the New River Valley, a program of NRV CARES, trains volunteers who are committed to advocating for children who are involved in Juvenile and Domestic Relations Court proceedings who have been abused or neglected.

Our CASA volunteers are appointed by the courts, and are *everyday people* who serve as the "eyes and ears" for judges on behalf of a child in need.

Our CASA program advocates for more than 100 children each year, serving courts in the Counties of Giles, Floyd, Montgomery, and Pulaski as well as the City of Radford.

If you are interested in learning more about CASA or becoming a CASA volunteer, please contact us at 540.381.8312 or at [leah@nrvcares.org](mailto:leah@nrvcares.org)

## **Boys & Girls Club of America**

### **Shawsville**

4179 Old Town Rd.,

Shawsville, VA 24162

(540) 268-2262

<http://www.bgcswwva.org>

## **Big Brother Big Sister**

Serves children in Roanoke, Salem & Pulaski County.

246 N. Washington Ave., Ste C

Pulaski, VA 24301

(540) 736-4403

To enroll your child in the Big Brothers Big Sisters program, contact Beth Reedy at 540-345-9604 or [breedy@bigslittles.org](mailto:breedy@bigslittles.org)

# New River Valley Community Resources Updated 2020

## Beans and Rice, Inc.

Radford: 540-633-6270

Pulaski: 540-980-4111

Beans and Rice, Inc. serves others through hunger relief, capacity development, and asset building programs that in the short term provide basic needs, knowledge, and skills for school and work and in the long term empower change in society.

- Weekend Backpack Project
  - Container Gardening
  - Weekly Food Distribution
  - Afterschool Enrichment
- Micro Business Loans
- Business Training and Counseling
  - Community Learning Centers
- Individual Development Accounts

## College Mentors for Kids at Virginia Tech

At College Mentors for Kids, we motivate kids and college students to reach their full potential to positively impact the community. We bring our mission to life by fostering inspiration to transform lives, educating to change attitudes, and creating connections to increase opportunities.

Our vision is to help school children look forward sooner and be able to give back later. Our Chapter works with Margaret Beeks, Falling Branch, Price's Fork, and Eastern Montgomery elementary schools.

Blacksburg, VA 24060

collegementorsvt@gmail.com

(804) 381-1100

## Montgomery County Baby Shop

Sponsored by St.Paul United Methodist Church

220 W. Main St., Christiansburg, VA 24073

540-382-2410

The Montgomery County Baby Shop is a FREE local service sponsored by St. Paul United Methodist Church in Christiansburg and Blacksburg Presbyterian Church to help expecting mothers, parents, and others care for young children.

Monday 10-12pm & Wednesday 2-4pm

# New River Valley Community Resources Updated 2020

## PREGNANCY RESOURCES

### The Pregnancy Resource Center of the New River Valley

A non-profit medical clinic and Christian outreach for those facing an unplanned pregnancy. We operate two clinics with locations in Blacksburg and Radford. We serve the entire New River Valley and offer the following free services: Medical, education, counseling, support.

**Blacksburg Office:** 708 N Main St. Suite 200 Blacksburg, VA 24060 (540) 552-5556

**Radford Office:** 1016 Fairfax St. Radford, VA 24141 (540) 838-2138

### CHIP

The purpose of CHIP is to assist low-income families with children through age 6 and pregnant women with access to medical and dental services and act as a link to other human service organizations/providers in the NRV. CHIP services, provided by a nurse and a home visitor team, include helping families make and keep appointments and follow physician recommendations, educational home visits, parenting education, helping families set and reach personal and family goals, transportation to medical and dental appointments, medical case management, and referrals to other community-based services to help meet the multifaceted needs of families. All services emphasize prevention and early intervention. The CHIP Baby and Toddler Shops help by providing needed infant and toddler items at no charge such as clothing, diapers, shoes, and coats to help meet the needs of their children. The CHIP Shops offer a unique service for families living in Floyd and Giles. While parents do not need to be part of CHIP to access the Shops, volunteers encourage home visiting as a helpful resource. When a family visits a CHIP Floyd or Giles Shop for the first time, the parent is invited to complete a short information sheet so that a CHIP staff member can make contact later to provide information about CHIP home visiting and other available resources in the community.

#### **Giles County CHIP**

*and Little Feet Baby & Toddler  
Shop*  
211 Main Street,  
Narrows, VA  
Phone 540-726-2252  
Fax 540-726-2254

#### **Montgomery/Radford/Pulaski**

90 College Street, Suite B  
Christiansburg, VA  
Phone 540-394-3255  
Fax 540-394-3256

#### **Floyd County CHIP**

*and Floyd Baby & Toddler  
Shop*  
120 Epperly Mill Road, SW,  
PO Box 849,  
Floyd, VA 24091  
Phone 540-745-2211  
Fax 540-745-2106

# **New River Valley Community Resources Updated 2020**

## **PRESCRIPTION ASSISTANCE**

### **GoodRX**

<https://www.goodrx.com/how-goodrx-works>

GoodRx gathers current prices and discounts to help you find the lowest cost pharmacy for your prescriptions. The average GoodRx customer saves \$355 a year on their prescriptions.

GoodRx is 100% free. No personal information required.

It's easy. Just go to the home page, type in your drug's name in the search field, and click the "Find the Lowest Price" button.

We'll even help you spell the name of your prescription.

GoodRx coupons will help you pay less than the cash price for your prescription. They're free to use and are accepted at virtually every U.S. pharmacy.

Your pharmacist will know how to enter the codes on the coupon to pull up the lowest discount available.

# **New River Valley Community Resources Updated 2020**

## **PRIMARY CARE PROVIDERS IN THE NEW RIVER VALLEY**

### **Blacksburg:**

**Lewis Gale Physicians Family Medicine**  
3700 South Main St, Suite 2A  
(540) 443-3700

**Lewis Gale Physicians**

1645 N. Main St. (540) 552-1246

**Lewis Gale Physicians Internal Medicine**  
2020 Kraft Drive, (540) 443-3980

**Internal Medicine of Blacksburg (Lewis Gale)** 3698 S. Main (540) 951-6070

**Academic Primary Care Associates**  
3700 South Main (540) 443-7180

**Carilion Clinic Family Practice**  
901 Plantation Rd (540) 951-0352

**Medical Associates of SouthWest VA**  
810 Hospital Dr. Blacksburg (540)951-3311

### **Christiansburg:**

**Community Health Center of NRV**  
215 Roanoke St. (540) 585-1310

**Lewis Gale Physicians Family Medicine**  
6 Hickok St. (540) 382-4191

**Lewis Gale Internal Medicine**  
10 Hickok St, Suite 101 (540) 381-1882

**Carilion Family Medicine**  
205 Roanoke St. (540) 381-6000

### **Floyd:**

**Tri-Area Community Health Center**  
140 Christiansburg Pike (540) 398-3331

**Carilion Family Clinic**  
911 E. Main St. (540) 745-2031

**The Barter Clinic Family Medicine**  
121 Parkview Rd (540) 745-6034

### **Giles County:**

**Giles Community Health Center**  
219 S. Buchanan St., Pearisburg (540)  
921-3502

**Carilion Family Clinic**  
430 Boxwood Ln, Pearisburg (540)  
921-6110

**Lewis Gale Physicians**  
133 Bostic Ln, Pembroke (540) 626-4343

### **Pulaski County:**

**Carilion Clinic Family Medicine**  
4550 Lee Highway, Ste B, Dublin (540)  
674-8805

**Community Health Center (Dublin)**  
5826 Ruebush Rd. (540) 585-131

**Lewis Gale Family Practice (Dublin)**  
5570 Cougar Trail (540) 674-4560

**River Valley Health Care Associates (RVH)** 28 Town Center Dr. Dublin (540)  
835-0500

**New River Medical Group**

# **New River Valley Community Resources Updated 2020**

101 1<sup>st</sup>. St NW #2 Pulaski (540) 980-0550

## **New River Medicine (Dr. Card)**

141 E. Main St #420 Pulaski (540)509-5443

### **Radford:**

#### **Dr. Charles Judy (Family Health Clinic)**

600 Randolph St. (540) 639-5300

#### **Carilion Clinic Family Medicine**

**(Radford)** 701 Randolph St. (540) 731-3200

#### **Lewis Gale Physicians Internal Medicine**

E. Main St. Suite B Radford (540) 731-1600

#### **Carilion Clinic Internal Medicine**

**(Radford)** 2900 Lamb Circle #250 (540)  
639-9071

### **Pediatric PCP:**

#### **New River Valley Pediatrics (3 locations)**

**Radford** (540) 639-5188 8<sup>th</sup> St and hospital  
location

**Blacksburg** 805 Davis St. (540) 552-7272

## **Dr. David Berry, Lewis Gale**

829 Davis St. Blacksburg (540) 552-7272

## **Children's Choice**

5562 Cougar Trail, Dublin (540) 674-9359

### **Urgent Care Facilities:**

**Alliance Xpress Urgent Care Dublin**  
(5275 Alexander Rd) Walmart Shopping  
Center

**CVS Minute Clinic** 31 W. Main St in

Radford, and 550 N. Franklin St in  
Christiansburg

**Med Express** 100 Spradlin Farm  
Christiansburg (near Barnes and Noble)

**Velocity Care-Carilion Clinic** 434 Pepper  
Ferry Rd Christiansburg, and 215 Gilbert St  
Blacksburg (near VT campus)

# **New River Valley Community Resources Updated 2020**

## **PSYCHIATRIC SERVICES (ACCEPTS ANTHEM)**

### **Avenues to Wellness**

16 Walnut Ave. S.W., Roanoke VA 24016  
(540) 345-6468  
Accepting new patients now

### **Joseph Iskandar**

2774 Electric Rd. Suite A  
Roanoke, VA 24018 (540) 344-5100

### **Rooker Psychiatric Services**

102 Miller St. SE  
Christiansburg VA 24060 (540) 381-5832

### **Richard Jackson**

101 Professional Park Dr. SE Ste 302  
Blacksburg, VA 24060 (540) 230-2554

### **Physician Associates of Virginia**

4461 Starkey Rd #201  
Roanoke, VA 24018  
(540) 345-4946

### **Michelle Frieben**

1645 N Main St., Blacksburg, VA 24060  
(540) 552-1246

## **PSYCHIATRIC SERVICES (ACCEPTS MEDICAID)**

### **Avenues to Wellness**

16 Walnut Ave SW, Roanoke, VA 24016  
(540) 345-6468  
Accepts Medicaid/accepting new patients now

2900 Lamb Cir., Christiansburg, VA 24073

(540)731-7311

### **Carilion Children's Child Development**

1030 S Jefferson St #201, Roanoke, VA 24016  
(540) 224-4520

### **Carilion Clinic Psychiatry & Behavioral Medicine**

2017 S Jefferson St. 2nd floor, Roanoke, VA 24014 (540) 981-8025  
Only accepting referrals from Carilion Primary Care Doctors waiting list 1-2 months.

### **Lewis Gale Physicians**

1906 Braeburn Dr Salem, VA 24153 (540) 444-0460  
Waitlist-6-7 months

### **Joseph W. Iskandar**

2774 Electric Rd Suite A Roanoke VA 24018 (540)344-5100

### **National Counseling Group TelePsych**

930 Cambria St NE, Christiansburg, VA 24073. (540) 602-3021  
Accepting clients currently.

### **Mountain Psychiatric**

5115 Bernard Dr #105, Roanoke, VA 24018 (540) 728-1570

### **Carilion Clinic Psychiatry & Behavioral Medicine - New River Valley**

### **Mental Wellness Group, PLLC**

3959 Electric Rd. Suite 280, Roanoke, VA 24018 (540) 427-7944

# **New River Valley Community Resources Updated 2020**

## **RESOURCES FOR ELDERLY/DISABLED**

### **EDCD Waiver**

Elderly or Disabled with Consumer Direction (EDCD) Waiver Services available: personal care aide services (agency or consumer directed), adult day health care, respite care (agency or consumer directed), skilled respite care, personal emergency response system (PERS), and medication monitoring. Eligibility: This waiver serves the elderly and persons of all ages with disabilities. An individual must meet nursing facility eligibility criteria, including both medical needs and functional capacity needs (assistance with activities of daily living). An individual can remain on the waiting list for another waiver while being served by the EDCD Waiver and then transfer to the preferred waiver once a slot becomes available.

**How to apply: Request a screening from your local department of health or social services.**

A Uniform Assessment Instrument (UAI) will be completed to determine eligibility. (The UAI form can be found at <http://www.dmas.virginia.gov/downloads/forms/UAI.pdf>. The pre-admission screening criteria used for the EDCD Waiver can be found at [http://websrvr.dmas.virginia.gov/manuals/NHPAS/appendixB\\_nhpas.pdf](http://websrvr.dmas.virginia.gov/manuals/NHPAS/appendixB_nhpas.pdf)).

**Radford DSS** 928 W Main St., Radford, VA 24141 Monday through Friday 8:30-4:30

**Pulaski DSS** 53 Commerce St., Pulaski, VA 24301 Monday through Friday 8-4:30

**Montgomery County DSS** 210 Pepper St. NE #B, Christiansburg, VA 24073 Monday through Friday 8-4:30

**Floyd DSS** 120 W Oxford St. #B, Floyd, VA 24091 Monday through Friday 8-4:30

**Giles DSS** 211 Main St. #109, Narrows, VA 24124 8:30-5

### **Aging and Rehabilitative Services Department**

8 Radford St., Christiansburg, VA 24073 (540) 381-7122

Offers vocational rehabilitation to assist people with disabilities to prepare for, secure, retain or regain employment. You may be eligible for these services if you have a physical, mental or emotional disability; this disability keeps you from working; you live, work or attend school in Virginia; and DRS certifies that there is a good chance that these services will result in your employment. Assistive technology devices, services or accommodations may help consumers live and work independently. Services and supports are also available to businesses to improve workplace accessibility. DARS can help identify potential resources for obtaining equipment through the Virginia Assistive Technology System, the Assistive Technology Loan Fund Authority and Centers for Independent Living. DARS works with many Community Partners and businesses to assist individuals with disabilities in achieving their goals of employment and/or independence. • Brain Injury Services • Centers for Independent Living • Employment Services Organizations • Virginia Assistive Technology System • ATLFA • One-Stop Workforce Centers • Ticket to Work/Employment Networks • High schools and higher education

# **New River Valley Community Resources Updated 2020**

## **New River Valley Disability Resource Center**

53 West Main St., Suite A Christiansburg, VA 24073 (540) 266-1435

The New River Valley Disability Resource Center (NRV DRC), a non-profit Center for Independent Living, is an organization run by and for people with disabilities. Our goal is to help create an accessible community to assist people with disabilities to live independently. We provide advocacy, peer support, independent living skills training, information and referral, and services to assist people transitioning in the community (when finishing school or when transitioning out of nursing homes and institutions).

The NRV DRC serves individuals with disabilities in the New River Valley residing in Floyd, Montgomery, Pulaski, Giles counties and the city of Radford. This includes Christiansburg, Blacksburg, McCoy, Fairlawn, Riner, Floyd, and Newport.

## **Literacy Volunteers of the NRV**

195 W Main St., Christiansburg, VA 24073 (540) 382-7262

LVNRV provides free instruction for adults in basic reading, writing and math; GED preparation; ESOL (English for Speakers of Other Languages); basic computer skills. Skill UP NRV is an initiative to help adults achieve employment goals through literacy and language acquisition and employability skill development. LVNRV also provides family literacy programming to give parents the skills to read with their children. We have a learning center at our location at 195 West Main Street in Christiansburg, and provide tutoring at community locations in Floyd, Giles, Montgomery and Pulaski counties, and the City of Radford.

## **New River Valley Agency on Aging**

6226 University Park Dr. Suite 3100 Fairlawn, VA 24141

(540) 980-7720 Phone (Floyd & Giles) (866) 260-4417

Care Coordination Services, Congregate meals, homebound meals, Elder abuse prevention, Homemaker services, Information and assistance, limited legal assistance, The Ombudsman, Respite Care, Insurance counseling services. Individuals that are 60 and older are eligible for these services.

## **New River Valley Senior Services**

6226 University Park Dr. Suite 3100 Radford VA 24141

540-980-7720

Medical Transportation, Congregate Meal

# **New River Valley Community Resources Updated 2020**

## **SERVICE DOG REGISTRATION**

### **USA Service Dog Registration**

<https://usaservicedogregistration.com/>

Register your dog as a service dog in 3 simple steps and it's FREE!

1. Choose the Type of Service Dog Registration
2. Provide Information
3. Print Registration

Call or Text 760-283-7783 or email [info@usaservicedogregistration.com](mailto:info@usaservicedogregistration.com) for more information.

## **SOCIAL MEDIA RESOURCES**

### **Facebook Groups**

Bundles of Love

Savings in A Tiff

NRV FREE NEEDED ITEMS

NEW & IMPROVED MONTGOMERY COUNTY YARD-SALE :-)

MONTGOMERY COUNTY VA YARD SALE

Everything Christiansburg

Pay it forward new river valley

Montgomery County Yard sale VA

NRV Yard Sale Group

NRV Baby & Children's Items

Everything's free floyd county

New river valley Free N Cheap!

540 for stuff that's gotta go

Pulaski County & Radford Yardsale

RADFORD CITY YARD SALE

CHRI\$TIAN\$BURG YARD \$ALE\$

Dublin/Radford/Pulaski Sales & ISO

RADFORD AND FAIRLAWN YARD SALE

HOMES 4 SALE OR RENT IN THE NRV

JOB POSTINGS IN THE NEW RIVER VALLEY,VA

NRV YARD SALE

NRV Yard Sale

NRV Baby & Children's Items

# **New River Valley Community Resources Updated 2020**

## **SUBSTANCE USE SUPPORT GROUPS**

### **Alcoholics Anonymous**

\*\*For most up to date times and days of the meetings, call (866) 641-9190.

### **Sisters In Sobriety Women**

600 Prices Fork Road  
Blacksburg, VA 24060

192 Elephant Curve Rd.  
Floyd, VA 24091

### **Top Of The Mountain Group**

325 F North Franklin St.  
Christiansburg, VA 24073

**Saint Thomas Episcopal Church**  
103 East Main St.  
Christiansburg, VA 24073  
Wednesday & Friday 8pm

### **Blacksburg Group**

203 East Roanoke St.  
Blacksburg, VA 24060

**Unity Christian Church**  
400 Tyler Avenue  
Radford, VA 24141  
Wednesday 8pm

### **Radford Group**

400 Tyler Avenue  
Radford, VA 24141

**Highland Park Community Church**  
6144 Wright Ave.  
Dublin, VA 24084  
Monday & Wednesday 7pm  
Saturday 11am

### **Floyd Group**

251 Parkway Lane South  
Floyd, VA 24091

# **New River Valley Community Resources Updated 2020**

## **SUBSTANCE USE TREATMENT**

### **Pulaski Medical in Pulaski, Virginia**

#### *Medication-Assisted Treatment MAT*

1006 East Main St., Pulaski, VA 24301 (540) 980-1125

Office hours: Monday-Friday 5-12:30pm & Saturday-Sunday 6-8:30 am

Offers medication-assisted treatment (MAT) in combination with counseling and behavioral therapies to provide a whole-patient approach to the treatment of substance use disorders. Men and women struggling with opioid use disorders will find help through our General Outpatient Treatment (OP) program. Medication-assisted treatment includes methadone and buprenorphine (Suboxone). Treatment plans are based on individual and group counseling coupled with Acceptance and Commitment Therapy (ACT), Cognitive Behavioral Therapy (CBT), Motivational Interviewing (MI), grief/loss therapy, music therapy, mindfulness, vocational counseling, and life skills training. Relapse prevention and case management services support long-term recovery. Medicaid and private insurance benefits are accepted. Call now to begin your recovery from opioid addiction.

### **FOR WOMEN-Bethany Hall**

Bethany Hall is a board licensed 14- bed residential facility that offers high intensity substance abuse treatment for women, including those who are pregnant or postpartum, for lengths of stay up to six months.(Long-term residential substance abuse treatment)

1-888-343-4261 or 540-343-4261 ext. 304 404 Elm Ave SW Roanoke, Va 24016

### **Life Center**

Life Center of Galax has provided a supportive, structured, and safe environment for adults who need to recover from substance abuse and co-occurring disorders. Located near the beautiful Blue Ridge Mountains, Life Center of Galax is the leading treatment provider in Southwest Virginia. We offer a holistic approach to healing from addiction, in body, mind, and spirit. Choosing to seek treatment for drug or alcohol addiction is life-changing, and whether substance abuse has affected you or a loved one, Life Center of Galax is here to help. Accepts Medicaid.

112 Painter St, Galax, VA 24333 /(855) 388-8774

### **Mount Regis Center**

125 Knotbreak Rd., Salem, VA 24153 (540) 212-6079

Mount Regis Center is designed to treat adult men and women, ages 18 and older, who have been struggling with substance abuse and addiction. We also provide services for patients whose chemical dependency is accompanied by certain co-occurring mental health disorders.

Starting the admissions process is as simple as making one phone call. A friendly and knowledgeable member of our team is available to speak with you 24 hours a day, seven days a week. Whenever you're ready to begin, we're here for you.

Major insurances accepted, however, we regret that we are not equipped to bill Medicare or Medicaid.

# New River Valley Community Resources Updated 2020

## Gateway Homes

1315 Grove Avenue, Radford, VA 24141 (540) 613-7082

[lsavoy@gatewayhomes.org](mailto:lsavoy@gatewayhomes.org)

The homes are licensed by DBHDS for supervised living residential. Here individuals are assisted in their continuing recovery by gaining their independence and developing skills to live in the community. Goals of our individuals include maintaining medication adherence, developing skills for daily living, obtaining employment, enrolling in educational courses, volunteering at local agencies, and maintaining a home. Staffing is present 24 hours per day 7 days per week for assistance and monitoring. Additional psychiatric, nursing, and pharmacy services are provided as well as free payee services.

## **Suboxone Referrals**

### Blacksburg

#### **The TASL Clinic**

(540) 443-0114 (Self-Pay)

#### **Dr. David Hartman**

(540) 981-8025

### Christiansburg

#### **Dr. Charles Judy**

(540) 639-5300

(Accepts Medicaid & Private Insurance)

### Roanoke

#### **Avenues to Recovery**

(540) 344-3400

#### **Addiction Clinic**

(866) 471-7179

(Accepts Most Insurance)

#### **Associates in Brief Therapy**

(540) 772-8043

### **TASL Clinic**

(540) 381-7326

(Self-Pay)

### **Physician Wellness Center**

(540) 381-2429

### Wytheville

#### **Dr. Stoker**

(276) 228-2191

#### **Dr. Dalrymple**

(276) 223-5400

### Pulaski

#### **Pulaski Methadone Clinic**

(540) 980-1125

### Salem

#### **The Center for Emotional Care**

(540) 387-3105 (Accepts Most Insurance)

# **New River Valley Community Resources Updated 2020**

## **SUPPORT GROUPS IN THE NEW RIVER VALLEY**

### **Grief Share**

Grief Share is a special weekly seminar and support group designed to help you rebuild your life after the death of a loved one. Group starts back up on January 29<sup>th</sup> and runs through April 22<sup>nd</sup> from 6-8pm. Trinity Community Church at 1505 N. Franklin St. in Christiansburg. Provides a free meal which you can come anywhere from 5:00-6:00 for. Call (540) 382-8121 to sign up.

### **Divorce Care**

A weekly seminar and support group for men and women who are separated or divorced, and is led by people who understand what you are going through. Group starts back up on January 29<sup>th</sup> and runs through April 22<sup>nd</sup>. Trinity Community Church at 1505 N. Franklin St. in Christiansburg. Provides a free meal which you can come anywhere from 5:00-6:00 for. Call (540) 382-8121 to sign up.

### **NRV Trans Support**

A peer-led organization whose mission is to offer support, resources, and social activities to all transgender and gender non-conforming individuals in the New River Valley in a safe, anonymous and affirming environment. To learn more about NRV Trans\* Support, visit their website at <http://nrvtranssupport.com/>.

Two different support groups meet monthly, and both groups are sponsored by Unitarian Universalist Congregation

The Adult Group meets on the 2nd & 4th Thursdays of each month from 7-8:30 PM and welcomes all adults who identify under the trans umbrella or are questioning their gender.

The Youth & Families Group meets on the 4th Tuesday of each month from 7-8:30 PM and is for anyone under 18 that falls under the trans umbrella, whether they have started their transition or are just questioning their gender. The group provides resources, advice, and support for children and their families. Parents are welcome with or without their children. Held at 1301

Gladewood Dr. Blacksburg, VA 24060. (540) 552-9716

### **NAMI NRV Support Groups**

Two different NAMI NRV (National Alliance on Mental Illness) support groups meet monthly, both from 6-7:30 PM. NAMI NRV is an affiliate of the Virginia Chapter of NAMI. All are welcome to attend either group. For more information email [margoleewalter@gmail.com](mailto:margoleewalter@gmail.com). The NAMI Connections Support Group meets on the 3rd Monday of each month and is for persons with a mental illness.

The NAMI Family & Friends Support Group meets on the 3rd Wednesday of each month and is for friends and families of persons with a mental illness.

Listen to some facts about Mental Illness, the myths, and a Personal Story of a Mental Illness

# **New River Valley Community Resources Updated 2020**

journey from despair to hope. Held at 1301 Gladewood Drive, Blacksburg, VA 24060 (540) 552-9716

## **Parent Bereavement Support Group**

This is a support group for bereaved parents and grandparents who have lost an adult or adolescent child. Participants come together once a month on 2<sup>nd</sup> Mondays from 6-7 PM to listen, to share stories of loss and love, and to help one another on their journeys. For more info, contact Katherine at [kallen@vt.edu](mailto:kallen@vt.edu) or Lisa at [levanylo@gmail.com](mailto:levanylo@gmail.com). Held at 1301 Gladewood Dr., Blacksburg, VA 24060 (540) 552-9716

## **Caregivers Support Group**

This is a support group for those who are caring for a loved one to provide a place to share and discuss the challenges faced, address the importance of self-care, and explore the fears that can be an integral part of the caregiving role. Participants meet on the 2<sup>nd</sup> Tuesday of each month at 7 PM. For more information, contact Rev. Pam Philips at [minister@uucnrv.org](mailto:minister@uucnrv.org). If you wish to attend but require somebody to provide respite care, please let us know. Held at 1301 Gladewood Dr. Blacksburg, VA 24060 (540) 552-9716

## **401 Peer Center**

The 401 will be hosting a new peer led support group that will focus on mental health. This will be a topic and/or open forum group that will be open to all who are learning to cope with mental health or just need the additional support. This includes all diagnosis from anxiety and depression to more severe. Meetings will be on Tuesdays at 6pm starting on February 4<sup>th</sup>. As with everything at the 401 this group is open to anyone in the community and not just for NRVCS clients. There is no referral process so anyone can show up.

Location:401 West Main Center Radford, VA 24141

## **Shoplifters Alternative Program (SLAP)**

The Office of Criminal Justice Services has two options available to address the need of shoplifters interventions. Participants in these programs learn about and address issues relating to shoplifting, theft, and the thinking that may result in these offenses

SLAP is offered at the Blue Ridge Counseling – Pulaski office normally on the third Saturday of every month. The class begins at 9am and ends at 1pm. The cost for this class is \$40 per person.

## **Anger Management**

Anger Management Group discusses a variety of subjects aimed at improving an individual's skills in conflict resolution and emotion regulation. Often times, individuals have difficulty recognizing the emotions behind their anger. Additionally, an individual's anger communication style is often the result of social conditioning. Many individuals adopt their anger coping styles

# **New River Valley Community Resources Updated 2020**

from their families of origin and the environment they were raised in. For instance, some individuals are raised with the belief that it is best to mask one's emotions in an attempt to avoid conflict. Internalizing one's emotions often leads to "explosion," or rather, acting out in violence.

Other individuals may believe that expressing anger through violence is normal and, in some instances, justified. A large portion of Anger Management Group is dedicated to recognizing that these are unhealthy coping skills and are replacing them with more successful anger coping strategies.

Anger Management classes are normally held on the second Saturday of every month at the Blue Ridge Counseling office in Pulaski, Virginia. The classes start at 9:00am and end at 4:00pm. The cost is \$100 per person who attends the class.

Online Anger Management classes are also offered for those who are referred to our program through Juvenile and Domestic Relations Court. Be sure to ask your local probation officer if the online courses are available for you!

## **Substance Abuse Groups**

Substance Abuse group focuses on the causes and consequences of substance use as well as ways for an individual to successfully recover from substance use. Group members are educated on a variety of treatment modalities that can help them be successful in their recovery. Additionally, group members are allotted an opportunity to discuss environmental, psychological, and familial components that have influenced their substance use. Individuals placed in Substance Abuse group are at a variety of stages in their use and/or recovery and members are encouraged to share circumstances and situations that affect their use and provide encouragement to other group members. The greatest goal of Substance Abuse group is to assist group members in creating strategies that will assist them in their recovery, including; recognizing their triggers for use, establishing empathy for individuals that have been negatively affected by their use, emotional regulation, and creation of a support group.

Substance Abuse Groups are offered at multiple locations; Mount Rogers, Blue Ridge Counseling in Pulaski and Radford, and at New River Valley Community Services (NRVCS). Prices vary depending on income and ability to pay. Mount Rogers and Blue Ridge Counseling in Pulaski offer the group for 12 weeks (12 sessions) for \$120 or \$10 a week.

## **Domestic Violence Alternative Program (DVAP)**

Certified by the Virginia Batterer Intervention Program Certification Board.

Per the Virginia Standards for BIP's, "Batterer Intervention Programs are required to use groups as the primary source of intervention, the purpose of which is to educate batterers and change behavior. The goals of the intervention program shall be: the cessation of a batterers' coercive, dominating, violent and abusive behavior; and, the safety of the victims and their children."

DVAP is offered at the Blue Ridge Counseling – Pulaski and Radford offices. The program is an 18 week course and is \$30 each week you attend. Referrals to these programs are made by your

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local probation officer, the DVAP Instructor will call the client to schedule an assessment before the client is able to begin the program. If you miss multiple sessions in a row, the program will have the client start the classes over.

## **Substance Abuse Change Group (one day program)**

Substance Abuse group focuses on the causes and consequences of substance use as well as ways for an individual to successfully recover from substance use. Group members are educated on a variety of treatment modalities that can help them be successful in their recovery. Additionally, group members are allotted an opportunity to discuss environmental, psychological, and familial components that have influenced their substance use. Individuals placed in Substance Abuse group are at a variety of stages in their use and/or recovery and members are encouraged to share circumstances and situations that affect their use and provide encouragement to other group members. The greatest goal of Substance Abuse group is to assist group members in creating strategies that will assist them in their recovery, including; recognizing their triggers for use, establishing empathy for individuals that have been negatively affected by their use, emotional regulation, and creation of a support group.

This one day program is offered at the Blue Ridge Counseling – Pulaski office. It is normally held on the third Saturday of every month. The program begins at 9am and ends at 4pm. The cost of this one day program is \$100 per person.

## **Autism Support Group**

1550 Roanoke St., Christiansburg, VA 24073

Parent led support group, separate group for youth with activities.

Food provided during group.

1st Thursday of every month, 6-7:30pm

## **Grandparents Raising Grandchildren Support Group**

The meetings for Pulaski area families will be held on the second Wednesday of each month from 10 a.m. – 12 noon at Memorial Baptist Church (995 Peppers Ferry Road, Pulaski). The support group for families in the Dublin area will be held the fourth Thursday of each month from 10 a.m. – 12 noon at the Dublin United Methodist Church (424 E. Main Street, Dublin).

Both meetings are free and light refreshments will be available. (Grandparents/caregivers attending the Dublin meetings are also invited to enjoy lunch at the church, immediately following the group meeting.) If you have questions or need additional information concerning the Grandparents Raising Grandchildren group, call 961-8420 or [email](mailto:mwade@nrvcs.org) [mwade@nrvcs.org](mailto:mwade@nrvcs.org). GRG support groups are not strictly limited to grandparents or great-grandparents, as other family members also often find themselves as primary caregivers for a relative's child.

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## **TRANSPORTATION**

### **Blacksburg Taxi Cab**

Call (540) 552-6671

24 hours/7 days a week for reservation and dispatch

### **Med Ride**

**540-980-7720**

### **Blacksburg Transit**

(540) 443-1500

Fare or monthly passes

### **Lupo's Taxi Service/Narrows**

(540) 726-2172

### **Christiansburg Cab Service**

(540) 382-8037

### **Pulaski Area Transit**

(540) 980-5040

Fare or Monthly Passes

3 & Under Free with Adult

### **Helping Hand Transit/Floyd**

(540) 808-9847

### **Radford Transit**

(540) 831-5911

General Public: \$1

65+: Free with ID

12 & Under: Free with Adult

### **Hooptie Ride Driving Services**

hooptieride@gmail.com

Schedule a Pick-Up or Special Event

Reservation

(540) 449-DRIV(3748)

### **Text A Cab VA**

(540) 239-9724

textacabva@gmail.com

Open 24 hours/7 days a week

### **LogistiCare**

Non-Emergency Medical Transportation

Accepts Medicaid

Call Monday-Friday 7AM-8PM to schedule a reservation

1-866-386-8331

Call at least 48 hours before the scheduled appointment and have Medicaid ID ready.

## **Translator Services**

TNB Language Service Inc- (540) 774-8949

Translation Line- 1-888-763-3364

Volatia Main: 540-204-7366 Toll Free: 877-VOLATIA

Translations ABC-Document Translation <https://www.translationsabc.com/>

Liberty Language Services-888-746-9108

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## VETERAN SERVICES

### Virginia Dept. of Veteran Services (Veteran and Family Support)

Leanna Craig (Regional Director – Southwest)

700 University City Boulevard, Blacksburg, VA 24060

(540) 443-7527

[Leanna.Craig@dvs.virginia.gov](mailto:Leanna.Craig@dvs.virginia.gov)

Serving Virginia Veterans and Families – Building a Community of Strength

Veteran and Family Support (VVFS) (formerly the Virginia Wounded Warrior Program), monitors and coordinates behavioral health, rehabilitative, and supportive services through an integrated and responsive system of care.

VVFS proudly serves Virginia veterans of any era, members of the Armed Forces, National Guard and Reserves not in active federal service, and their families.

VVFS provides peer and family support and comprehensive care coordination services including:

- Direct linkages to medical and behavioral healthcare, veterans benefits, housing, employment, and other public and private assistance programs;
- Peer and family support groups, resilience-focused training, and workshops for couples and families; and
- Specialized outreach and assistance to vulnerable veterans, including at risk or homeless veterans and veterans involved in the criminal justice system.

### Vittles for Vets

7757 Walker Farms Dr., Radford, VA 24141

(401) 447-5912

Vittles for Vets empowers those who have served our country honorably and have fallen on hard times to see a brighter future through the gift of nutritious food. We are a non-profit 501 - 3(c) program that provides weekly food gift cards to veterans in need. This is a hand - up program for those men and women who have served our country and now are in need of some assistance.

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## **VETERINARY SERVICES (LOW COST & ASSISTANCE)**

### **Angels of Assisi**

415 Campbell Avenue SW  
Roanoke, VA 24016  
(540) 344-8707  
[angels@angelsofassisi.org](mailto:angels@angelsofassisi.org)

**West End Animal Clinic**  
829 2nd St.  
Radford, VA 24141  
(540) 731-1111

### **Mountain View Humane**

53 B West Main St.  
Christiansburg, VA 24073  
(540) 382-0222

We provide high-quality, affordable spay/neuter services in southwestern Virginia and southern West Virginia at our Waldron-Ricci Clinic and through transport programs across the region.

### **The Pet Fund**

<https://www.thepetfund.com/>

The Pet Fund assists owners in covering medical costs beyond the normal expenses of vaccination, spay and neuter surgeries, food and routine veterinary care.

They provide information to owners about preventative care and financial services which will ensure that pet owners are able to develop resources on their own and avoid future medical crises through care and planning.

### **Roanoke Valley SPCA**

1340 Baldwin Ave. NE  
Roanoke, VA 24012  
(540) 339-9247

We provide services that address financial hardships, medical problems and behavioral challenges to enable animals to stay in their homes or be adopted.

### **Paws 4 A Cure**

<http://www.paws4acure.org/askforhelp.php>

Paws 4 A Cure is an all-volunteer 501(c)(3) nonprofit organization that provides financial assistance throughout the United States to those who cannot afford veterinary care for their beloved furry family members. Paws 4 A Cure helps dogs and cats with all illnesses and injuries.

Paws 4 A Cure does not discriminate against breed, age, or diagnosis.

### **Brown Dog Foundation**

<http://www.browndogfoundation.org/prequal>

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A 501c3 public charity that provides funding to families who have a sick pet that would likely respond to treatment, but due to an unforeseen circumstance, there is not enough money immediately available to make it happen.

## Frankie's Friends

<https://www.frankiesfriends.org/apply-for-assistance-1>

Frankie's Friends assists families who demonstrate substantial financial need and whose pets, with treatment, have a good prognosis for return to a good quality of life. A portion of the treatment costs are also covered by the pets' families with a requested discount from the veterinary hospital treating the pet. We fund treatment only. We do not fund initial examinations, diagnostic testing, spays or neuters, euthanizations, primary or preventative care.

## Red Rover Relief

<https://redrover.org/relief/>

Preserving the human-animal bond by providing financial assistance, resources and support to low-income individuals and survivors of domestic violence and their pets, so families can escape together and stay together.

## Waggle

<https://waggle.org>

1. Pet guardians seek care for their pets

Owner or rescue brings their pet to the veterinary practice for care, but soon finds out that the treatment cost is unaffordable.

2. Pet owner or Rescue/Shelter learns about Waggle

Our resources are free to individuals and organizations that are committed to sharing their pet campaigns on social media.

3. Pet owner or Rescue/Shelter submits the pet's profile to Waggle

Required information includes the veterinarian's contact info, treatment estimate and pet guardian's Facebook page.

4. Our team of professional writers creates the pet's story using information submitted and posts at Waggle.org.

Simple and easy to use tools and templates help pet owners and rescue/shelters tell and share their story in a compelling and effective way.

5. Waggle's network of donors becomes involved

100% of donations are used to fund the patient's care.

6. Donors receive patient's update

The guardian or rescue/shelter submits post-treatment updates on the pet so we can share it with our generous donors.

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## **Magic Bullet Fund**

<https://themagicbulletfund.org/apply/>

Magic Bullet Fund helps people who have made room in their homes and hearts for a feline or canine companion, but do not have the financial resources to provide cancer treatment. Magic Bullet Fund (MBF) provides financial assistance for cat and dog cancer treatment only when the family is unable to pay for treatment. We help only when the pet would not be able to have (or complete) cancer treatment without our assistance. Most families contribute some portion of the treatment fees and MBF contributes the amount that the family cannot pay.

Assistance is for cancer treatment including surgery or chemotherapy only. The fund operates only in the U.S. The fund does not raise donations for experimental treatment or clinical trials.

The fund does not provide assistance for other conditions, for treatment that has already been done, for cancer treatment after the first course of treatment has failed, for palliative care, or for euthanasia.

## **Diabetic Cats in Need**

<https://dcin.dreamhosters.com/assistance-programs/>

DCIN helps with the insulin and other diabetic supply costs of certain cats, both to help facilitate their rehoming and to help them stay in their original homes. On occasion, DCIN may help with treatment costs when cats have diabetes-related health problems that require veterinary care.

# **New River Valley Community Resources Updated 2020**

## **HOTLINES**

### **Raft Crisis Hotline**

The Raft Crisis Hotline is a program that offers free paraprofessional phone counseling services to the community.

Raft volunteers provide crisis intervention, empathy and support, mental health and substance abuse information and referrals to the counties of Montgomery, Floyd, Giles, Pulaski and the City of Radford (including Virginia Tech and Radford University).

**EMERGENCY SERVICES:** NRVCS Emergency Services provides emergency evaluation and crisis intervention to the New River Valley 24 hours per day, 7 days per week.

Emergency Services at NRVCS are key to the safety net of care for those individuals in our local community who are struggling with mental illness and substance use disorders. We are able to provide clinical assessment and referral to a variety of services upon request.

**If you are experiencing a psychiatric emergency, call us now at 540-961-8400.**

### **Jail Services**

Jail services are available at different levels at our local jail facilities. At a minimum, services include psychiatric assessments and medication evaluations (conducted by psychiatric staff) for those inmates identified to need these interventions. In the New River Regional jail, a case manager is available to provide weekly coping skills groups and case management support to those individuals who will need ongoing psychiatric treatment upon release. In addition, staff is available weekly to assess the mental health needs of inmates and provide supportive counseling. Emergency Services, including pre-admission screenings and crisis interventions, are available as needed and upon the request of the facility.

**(540) 643-2000**

### **Veterans Crisis Line**

The Veterans Crisis Line connects Veterans in crisis and their families and friends with qualified, caring Department of Veterans Affairs responders through a confidential toll-free hotline, online chat, or text. Veterans and their loved ones can call **1-800-273-8255** and Press 1, chat online, or send a text message to 838255 to receive confidential support 24 hours a day, 7 days a week, 365 days a year. Support for deaf and hard of hearing individuals is available.

### **White House VA Hotline**

**1-855-948-2311**

Calls are answered by a live agent 24 hours a day, seven days a week, 365 days a year. The hotline is staffed by more than 60 agents who have had extensive training on VA programs and services. Most of these agents are a Veteran, military family member, caregiver or a survivor. The White House VA Hotline conducts immediate warm hand offs for at-crisis risk Veterans needing the services of the Veterans Crisis Line.

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Trends identified by the hotline will be used to rapidly respond to systemic inefficiencies and empower VA employees to resolve Veteran concerns quickly.

Veterans should continue to use existing VA customer service hotlines:

- Health Care: 1-877-222-8387
- Benefits: 1-800-827-1000
- Veterans Crisis Line: 1-800-273-8255
- MyVA311 (other): 1-844-698-2311

**Women's Resource Center-Domestic Violence**  
540- 639-9592

**National Suicide Prevention Hotline**  
1-800-273-8255

**SAMHSA's National Helpline**  
(800) 662-4357

**Poison Control**  
(800) 222-1222

**National Institute on Drug Abuse Hotline**  
(800) 662-4357

**Cocaine Anonymous**  
(800) 347-8998

**Child Abuse in VA Virginia**  
1-800-552-7096  
24 hour hotline

**Adult Abuse in VA**  
(888) 832-3858

**Crisis Text Line**  
Text HOME to 741741 to be connected to crisis counselor

**Cutting /Self Injury (Self-Injury Help by**

**S.A.F.E.)**  
1-800-DONTCUT/1-800-366-8288

**Depression and Bipolar Support Alliance (DBSA)**  
1-800-826-3632

**Depression, Awareness, Recognition, and Treatment (DART)**  
1-800-421-4211

**Domestic Violence Hotline**  
1-800-639-1123/1-800-788-1123

**FOR WOMEN-Bethany Hall**  
(Long-term residential substance abuse treatment)  
1-888-343-4261 or 540-343-4261 ext. 304

**Youth in Trouble/Runaways National Runaway Switchboard**  
800.RUNAWAY (800.786.2929)  
People They Help: Runaway and homeless youth, families

**Missing Children Info VA**  
1-800-822-4453

**National Adolescent Suicide Hotline**  
for teens considering suicide  
1-800-621-4000

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**Panic Disorder Information Hotline**  
1-800-647-2642 (1-800-64-PANIC)

**Poison Control**  
1-800-222-1222

**RAFT (Addiction/Suicide) Hotline**  
1-888-717-3333

**Substance Abuse and Mental Health Services**  
1-800-662-4357

**The National Mental Health Association Information Center**  
1-800-969-NMHA (1-800-969-6642)

**VA Family Violence Sexual Assault**  
(VA Department of Social Services)  
1-800-838-8238

**Virginia Department of Health**  
(Injury, Suicide, and Violence Prevention Programming)  
1 -800-732-8333 (Information Line)

**Dial 211**  
To be connected with a trained professional in your area who can connect you with resources and assistance for essential community services. Professional Information and Referral Specialists work with you to provide immediate access to local health and human services.