

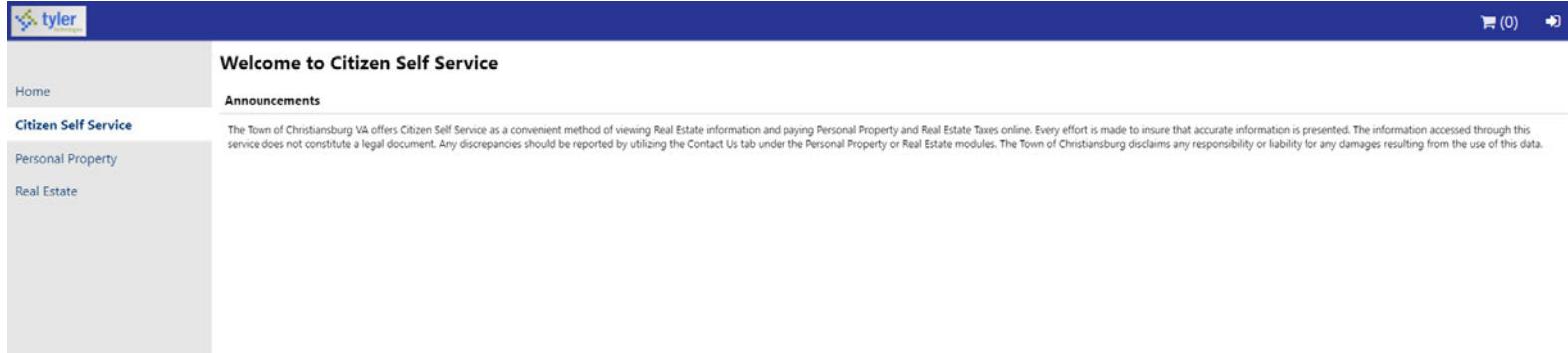


THE PLACE TO BE.
CHRISTIANSBURG VA

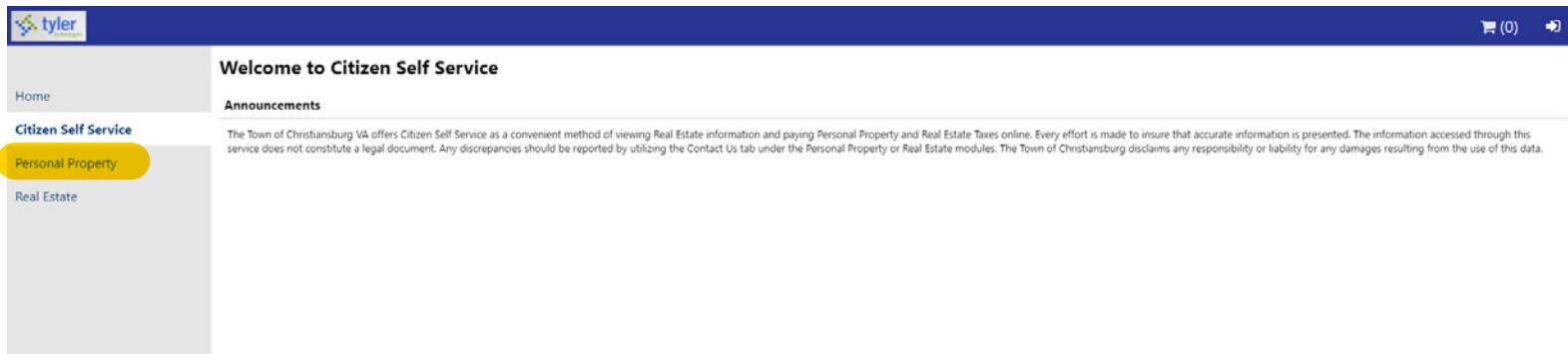
INSTRUCTIONS FOR PAYING TAXES ONLINE THROUGH CHRISTIANSBURG'S CITIZEN SELF SERVICE SYSTEM

www.christiansburg.org/css

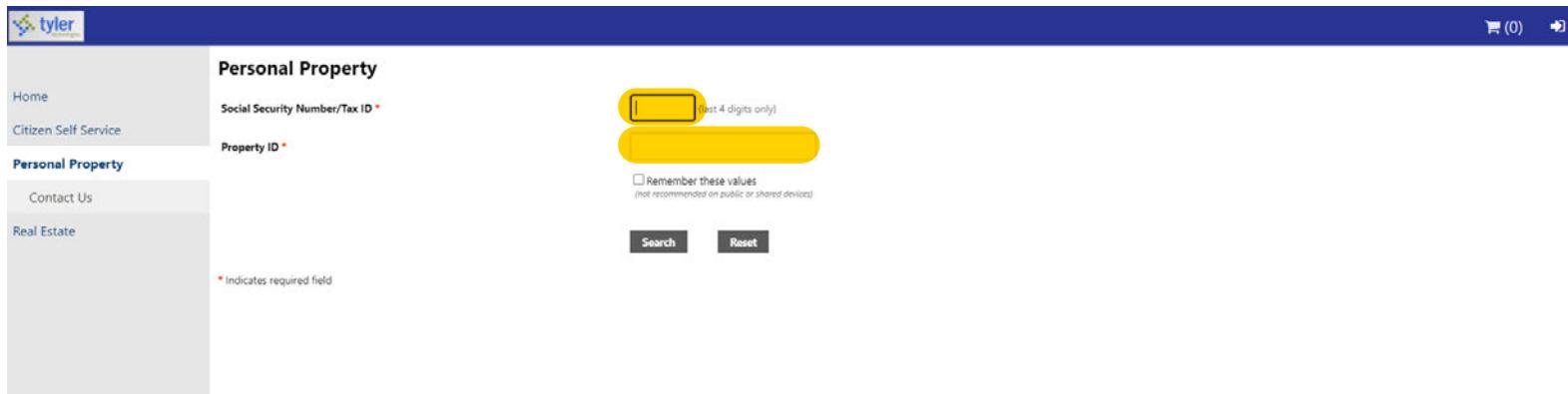
CITIZEN SELF SERVICE WELCOME SCREEN

A screenshot of a web browser showing the "Welcome to Citizen Self Service" page. The page has a dark blue header with the "tyler" logo on the left and a shopping cart icon with "(0)" on the right. Below the header is a navigation menu with "Home", "Citizen Self Service" (which is bolded), "Personal Property", and "Real Estate". The main content area has a heading "Welcome to Citizen Self Service" and a sub-section "Announcements". A note at the bottom states: "The Town of Christiansburg VA offers Citizen Self Service as a convenient method of viewing Real Estate information and paying Personal Property and Real Estate Taxes online. Every effort is made to insure that accurate information is presented. The information accessed through this service does not constitute a legal document. Any discrepancies should be reported by utilizing the Contact Us tab under the Personal Property or Real Estate modules. The Town of Christiansburg disclaims any responsibility or liability for any damages resulting from the use of this data.".

TO PAY PERSONAL PROPERTY TAXES, CLICK ON "PERSONAL PROPERTY."

A screenshot of a web browser showing the "Welcome to Citizen Self Service" page. The layout is identical to the previous screenshot, but the "Personal Property" menu item is highlighted with a yellow box. The "tyler" logo and shopping cart icon are also present in the header.

YOU MUST ENTER THE LAST 4 DIGITS OF THE TAXPAYER'S SOCIAL SECURITY NUMBER, AS WELL AS THE PROPERTY ID. SEE EXAMPLE BILL ON NEXT PAGE TO FIND THE PROPERTY ID NUMBER.

A screenshot of a web browser showing the "Personal Property" search page. The "tyler" logo and shopping cart icon are in the header. The left sidebar has "Home", "Citizen Self Service", "Personal Property" (which is bolded), and "Real Estate". The main content area has a heading "Personal Property" and two input fields: "Social Security Number/Tax ID" and "Property ID". Both fields have yellow boxes around them. Below the fields is a checkbox "Remember these values" with the note "(Not recommended on public or shared devices)". At the bottom are "Search" and "Reset" buttons. A small note at the bottom left says "* Indicates required field".

EXAMPLE BILL

If you have any questions concerning your assessment, please contact the Commissioner of the Revenue's Office at 540-382-5710.

2. 2021 taxes are due by December 06, 2021. A 10% penalty will be charged if not paid by December 06, 2021. Interest will be charged at the rate of 10% per year beginning January 01, 2022
3. IF CHECK IS NOT HONORED BY BANK, RECEIPT IS VOID.
4. In accordance with VA code § 58.1-3913, payment will be applied to any delinquent tax first.

PERSONAL PROPERTY 01/01/2021 TO 12/31/2021
MOTOR VEHICLE LIC FEE 01/01/2022 TO 12/31/2022

Customer Name					ID Number		Bill Number
Subject of Taxation	Tax Rate	Assessed Value	Tax Amount	Taxable Months	Car Tax Relief	Vehicle Lic Fee	Amount Due
	0.45 0.45 0.45			12 12 12			
DUE NOW:							
TOTAL DUE THROUGH December 06, 2021							

I certify that by paying this bill, Personal Property Tax Relief is given ONLY to personal use vehicle(s).

IF YOU WOULD LIKE TO VIEW THE BILL BEFORE ADDING IT TO YOUR CART, CLICK ON "VIEW BILL." OTHERWISE, CLICK ON "ADD TO CART." TO ADD ADDITIONAL PERSONAL PROPERTY BILLS TO YOUR CART, CLICK ON "PERSONAL PROPERTY" AGAIN AND ENTER THE LAST 4 DIGITS OF YOUR SOCIAL AND A NEW PROPERTY ID. CONTINUE UNTIL ALL PERSONAL PROPERTY BILLS HAVE BEEN ADDED TO YOUR CART.

 tyler

[Home](#) [Citizen Self Service](#) [Personal Property](#) [Contact Us](#) [Search Results](#) [New Search](#) [Real Estate](#) Cart (0) 

Personal Property Search Results

[Modify Search](#) | [New Search](#)

17 Found

Property ID	Location	Owner	Bill Number	Year	Bill Type	View Bill
				2016	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2016	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2017	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2017	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2017	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2017	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2017	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2018	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2018	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2018	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2019	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2019	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2019	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2020	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2020	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2020	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill
				2021	REGULAR/ORIGINAL - PERSONAL PROPERTY	View Bill

[View Bill](#) | [Add to Cart](#)

TO PAY REAL ESTATE TAXES, CLICK ON "REAL ESTATE!"

 (0) ≡

Welcome to Citizen Self Service

Home

Citizen Self Service

Personal Property

Real Estate

Announcements

The Town of Christiansburg VA offers Citizen Self Service as a convenient method of viewing Real Estate information and paying Personal Property and Real Estate Taxes online. Every effort is made to ensure that accurate information is presented. The information accessed through this service does not constitute a legal document. Any discrepancies should be reported by utilizing the Contact Us tab under the Personal Property or Real Estate modules. The Town of Christiansburg disclaims any responsibility or liability for any damages resulting from the use of this data.

ENTER A COMBINATION OR ALL OF THE INFO BELOW TO SEARCH FOR YOUR REAL ESTATE BILL.

 (0) ≡

Real Estate

Address

House number

Street name

Owner name

Bill number

Tax year

Remember these values
(will accompany search for this bill or a new one later)

Search **Reset**

PLEASE NOTE THAT THE BILL NUMBER IS THE "TICKET NUMBER" ON YOUR REAL ESTATE BILL.

CURRENT YEAR ASSESSMENT INFORMATION

Lender Code: 43

Tax Rate	Land Value	Building and Improvements	Exemption	Assessment	Map Number and Location	Acreage
0.16	1200	0	0	1200		0.017
Line #	Tax Year	Ticket Number	TAX	Adjustments & Payments	Description	Total Due
1	2021		1.92	0.00		\$1.92

IF YOU ARE READY TO PAY THE BILL, CLICK ON "ADD TO CART."

tyler

Real Estate

Home [View Bill](#) [View Bill Image](#)

Citizen Self Service

Personal Property

Real Estate

[View Bill](#)

[Charges](#)

[Property Detail](#)

[Owner Information](#)

[Assessment](#)

[Assessment History](#)

[Tax Rates](#)

[All Bills](#)

[Contact Us](#)

[Search Results](#)

[New Search](#)

[View Payments](#)

As of

Bill Year

Bill

Owner

Parcel ID

[View payment adjustments](#)

Installment	Pay By	Amount	Payments/Credits	Balance	Interest	Due
1	12/31/2021	\$1.92	\$0.00	\$1.92	\$0.00	\$1.92
TOTAL		\$1.92	\$0.00	\$1.92	\$0.00	\$1.92

[Add to Cart](#)

WHEN YOU HAVE ADDED ALL TAX BILLS YOU WOULD LIKE TO PAY TO YOUR CART, CLICK ON THE SHOPPING CART IN THE UPPER RIGHT CORNER OF THE SCREEN. THE REMAINING PROCESSES ARE THE SAME WHETHER YOU ARE PAYING PERSONAL PROPERTY TAXES, REAL ESTATE TAXES OR BOTH.

tyler

Real Estate

Home [View Bill](#) [View Bill Image](#)

Citizen Self Service

Personal Property

Real Estate

[View Bill](#)

[Charges](#)

[Property Detail](#)

[Owner Information](#)

[Assessment](#)

[Assessment History](#)

[Tax Rates](#)

[All Bills](#)

[Contact Us](#)

[Search Results](#)

[New Search](#)

[View Payments](#)

As of

Bill Year

Bill

Owner

Parcel ID

[View payment adjustments](#)

Installment	Pay By	Amount	Payments/Credits	Balance	Interest	Due
1	12/31/2021	\$1.92	\$0.00	\$1.92	\$0.00	\$1.92
TOTAL		\$1.92	\$0.00	\$1.92	\$0.00	\$1.92

[Add to Cart](#)

ONCE YOU CLICK ON THE CART, A TAB WILL APPEAR FOR YOU TO CLICK EITHER "REVIEW CART" OR "CHECKOUT."

Real Estate

REGULAR/ORIGINAL - REAL ESTATE 21776 is already in your shopping cart. To proceed with payment click "My Cart", then click "Checkout".

View Bill

As of 11/20/2021

Bill Year 2021

Bill [REDACTED]

Owner [REDACTED]

Parcel ID [REDACTED]

View payments/adjustments

Installment	Pmt Br	Amount	Payments/Credit	Balance	Interest	Due
1	12/31/2021	\$1.92	\$0.00	\$1.92	\$0.00	\$1.92
TOTAL		\$1.92		\$1.92		\$1.92

Add to Cart

Real Estate

Home

Citizen Self Service

Personal Property

View Bill

Charges

Property Detail

Owner Information

Assessment

Assessment History

Tax Rates

All Bills

Contact Us

Search Results

New Search

View Payments

IF EVERYTHING ON THE SCREEN LOOKS OKAY, CLICK CONTINUE.

Pay Bills

Bill Description	Bill Year	Bill Date	Bill Number	Due Date	Balance	Due Now	Payment Amount
REGULAR/ORIGINAL - REAL ESTATE	2021	11/15/2021	[REDACTED]	12/6/2021	\$1.92	\$1.92	<input type="text"/>

Continue

Cancel

Real Estate

Home

Citizen Self Service

Personal Property

CHOOSE YOUR METHOD OF PAYMENT AND CLICK ON "MAKE PAYMENT."



THE PLACE TO BE.
CHRISTIANSBURG VA

Payments

Select Payment Method

Please Choose the Method of Payment

Pay by Credit or Branded Debit



Pay by Personal Check



Pay by Corporate Check



Make a Payment

Town of Christiansburg, VA

Payments secured and processed by Govolution

ENTER PAYMENT INFO AND CLICK "CONTINUE."



THE PLACE TO BE.
CHRISTIANSBURG VA

Payments

Payment Information

Cardholder's Name*

Card Number*



Signature Panel Code*

Expiration Date*

MM

YYYY

Address Line 1*

Address Line 2

Country*

ZIP Code*

City

State

Receipt Email Address

Bill/Invoice Information

Amount

\$ 1.92

Bill/Invoice Details

Property Code

Bill Category

Bill Year and Bill Number

Customer Name

Continue

Change Payment Method

Exit

CLICK "CONFIRM" TO COMPLETE YOUR PAYMENT.



THE PLACE TO BE.
CHRISTIANSBURG VA

Payments

Payment Confirmation

Payment Information

Cardholder's Name:

Card Type:

Card Number:

Signature Panel Code:

Expiration Date:

Address Line 1:

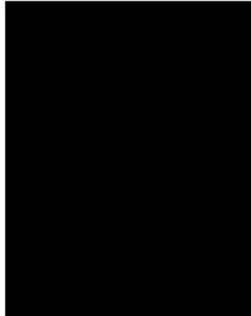
Country:

City:

State:

ZIP Code:

Email Address:



Bill/Invoice Information

Amount:

\$1.92

Property Code:

Bill Category:

Bill Year and Bill Number:

Customer Name:



Confirm

Modify

Change Payment Method

Exit

Town of Christiansburg, VA

Payments secured and processed by Govolution

CLICK "PRINT" TO PRINT OR SAVE YOUR RECEIPT.



Payments

Successful Payment Receipt

Payment Information

Remittance ID:
Transaction Type:
Cardholder Name:
Card Type:
Card Number:
Card Security Code:
Expiration Date:
Payment Date:
Address Line 1:
Country:
City:
State:
ZIP Code:



Account Information

Amount:
Property Code:
Bill Category:
Bill Year and Bill Number:
Customer Name:

\$1.92



Thank you for your payment!

Print

Exit

Town of Christiansburg, VA

Payments secured and processed by Govolution